

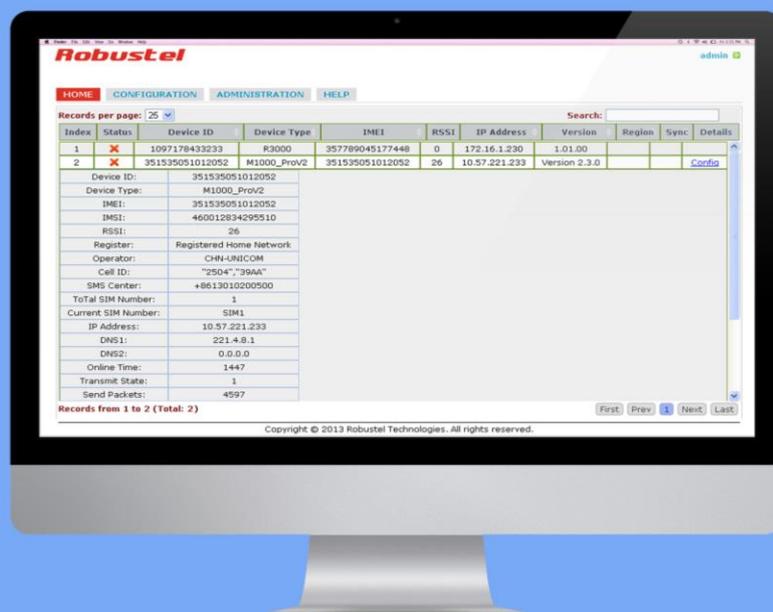
# Robustel Centre Manager RobustLink

## Centralized M2M Management Platform

### For GoRugged Series Router & Gateway

## User Guide

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## About This Document

This document describes the software of Robustel RobustLink, Centralized M2M Management Platform.

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## Technical Support Contact Information

Tel: +86-18924045664

Fax: +86-20-82321505

E-mail: [support@robustel.com](mailto:support@robustel.com)

Web: [www.robustel.com](http://www.robustel.com)

### Revision History

Updates between document versions are cumulative. Therefore, the latest document version contains all updates made to previous versions.

| Release Date | RobustLink Version | Doc Version | Details       |
|--------------|--------------------|-------------|---------------|
| 2013-12-12   | 1.00               | v.1.0.0     | First release |

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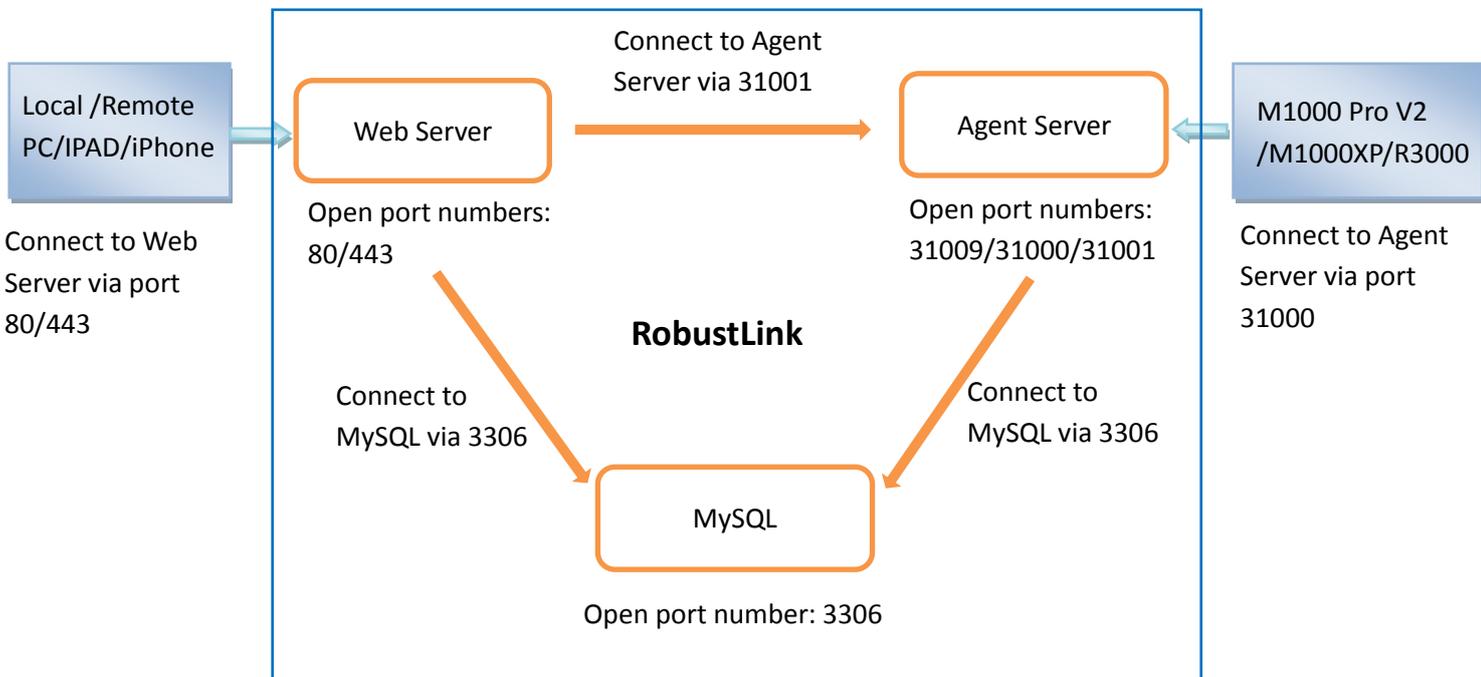
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# Chapter 1. Product

## 1.1. Overview

Robustel RobustLink is an industrial-grade centralized management and administration system for Robustel GoRugged series router & gateway, including R3000, M1000 XP and M1000 Pro V2.

RobustLink consists of three parts: Web Server (Apache), Agent Server and MySQL. Users can configure relevant parameters of RobustLink via Web Server; Agent Server is platform for data communication which will process all the data coming from slave device, or via vice; MySQL is a database used to store parameters and transaction data. Three parts should work together to ensure all the functions of RobustLink.



RobustLink allows user to monitor, configure and manage large numbers of remote devices on a private network over the web.

It mainly has following features:

- Remote Monitoring
- Remote Configuration
- Remote Firmware Updates
- Data Forwarding
- Number of Devices: 1000+
- Management: Web

## 1.2. Selection and Ordering Data

Please refer to corresponding RobusLink datasheet.

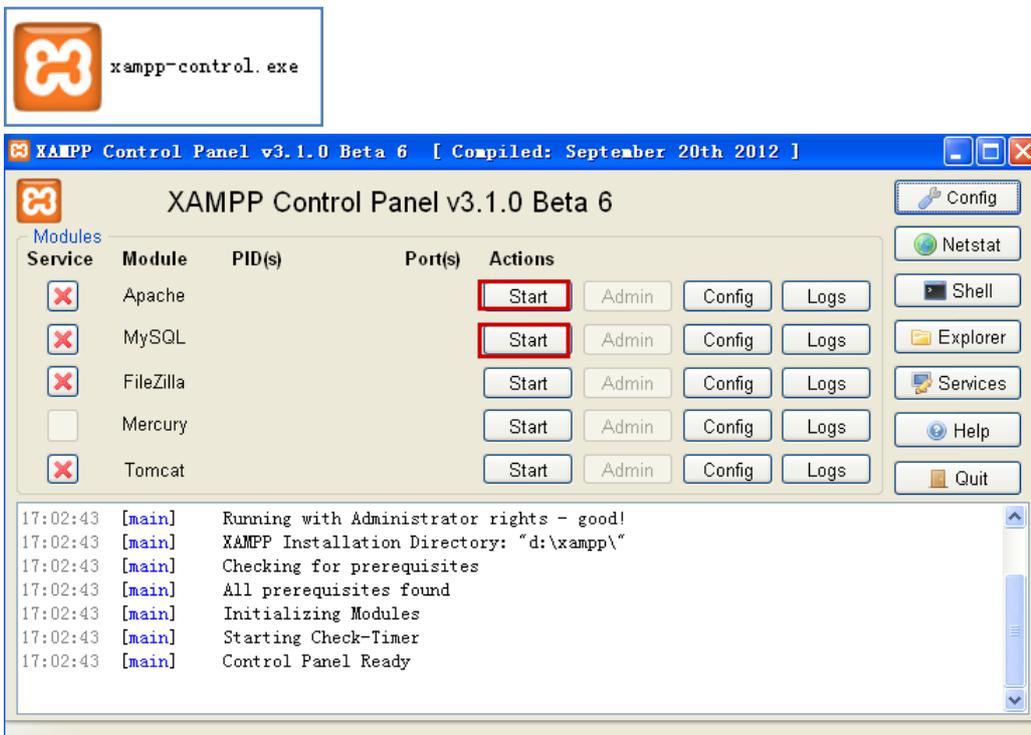
## Chapter 2. Installation

### 2.1. System requirement

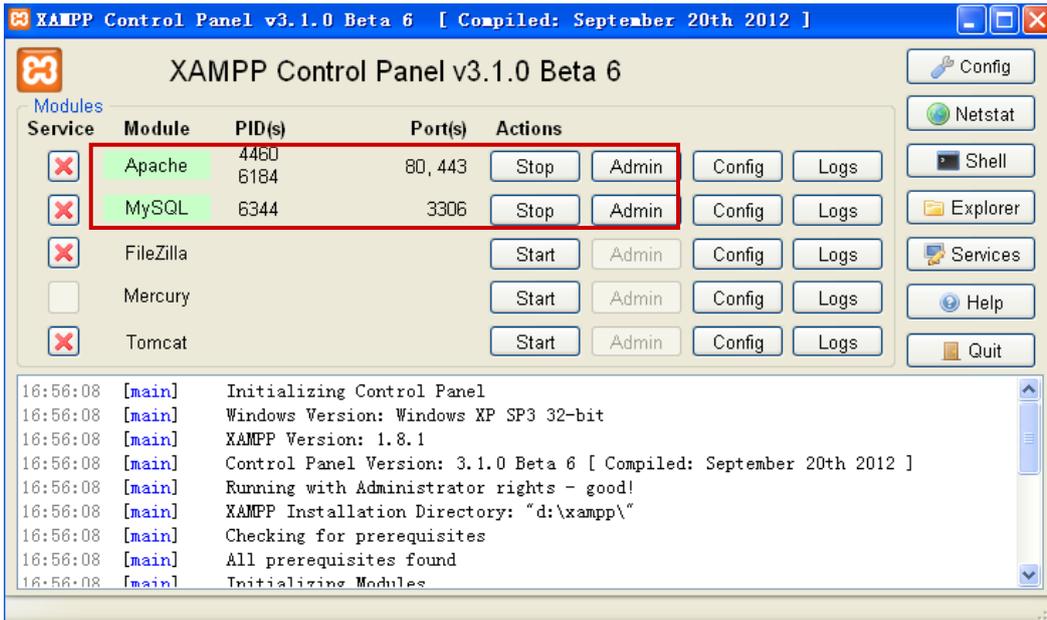
Windows 7 (32/64), Windows Vista (32/64), Windows 2008 (32/64), Windows 2003 (32/64), Windows 2000, Windows XP (32/64)

### 2.2. Installation steps

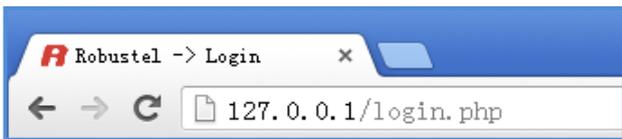
- 1 Download RobustLink installation packet *xampp.rar* via link: <https://app.box.com/s/e7p0lrx3o3mv6csgech8>.
- 2 **Extract *xampp.rar* to computer's root directory**, non-system root directory will be advised, such as D hard dish, and then the path will be "D:\xampp".
- 3 Close software applications which will use port 80, 443 and 3306. Normally, Skype.exe will occupy port 80, so please close Skype.exe every time before you start RobustLink.
- 4 Double click "*xampp-control.exe*" --> click "Start" to enable both "Apache" (Web Server) and "MySQL".



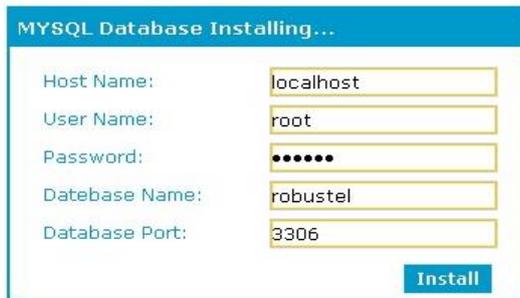
- 5 If succeed to start Apache and MySQL, Characters like “80, 443” and “3306” will show up.



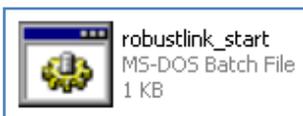
- 6 Open the browser, such as Opera, Google Chrome and Firefox --> enter <http://127.0.0.1/login.php> or <http://localhost/login.php> in the address bar.



- 7 Enter password **123456** in the new page to install MySQL (database), other parameters stay default.



- 8 Double click “RobustLink\_start.bat” (Agent Server). If connect to MySQL (database) successfully, it will show the following diagram.



```

C:\WINDOWS\system32\cmd.exe
Please dont close Window while Robustlink is running
Robustlink Agent Server is trying to start
Please wait ...
open config file config.bin fail
use default parameters
2013-11-05 15:27:13 [I] connect to database success
2013-11-05 15:27:14 [I] start telnet service on port 31009
2013-11-05 15:27:14 [I] <952> start tcp server on port 31000
2013-11-05 15:27:14 [I] <936> start tcp server on port 31001
    
```

- 9 Enter: <http://127.0.0.1/login.php> or <http://localhost/login.php> in the address bar again --> Username “admin” --> Password “admin” --> click “Login”.

User authentication required. Login please.

Username:

Password:

Language:  v

Don't have an account? [Sign up](#) Login

- 10 After successfully login, you can see Web Server of RobustLink.

**Robustel** admin x

HOME CONFIGURATION ADMINISTRATION HELP

Records per page: 25 Search:

| Index                 | Status | Device ID | Device Type | IMEI | RSSI | IP Address | Version | Region | Sync | Details |
|-----------------------|--------|-----------|-------------|------|------|------------|---------|--------|------|---------|
| No records to display |        |           |             |      |      |            |         |        |      |         |

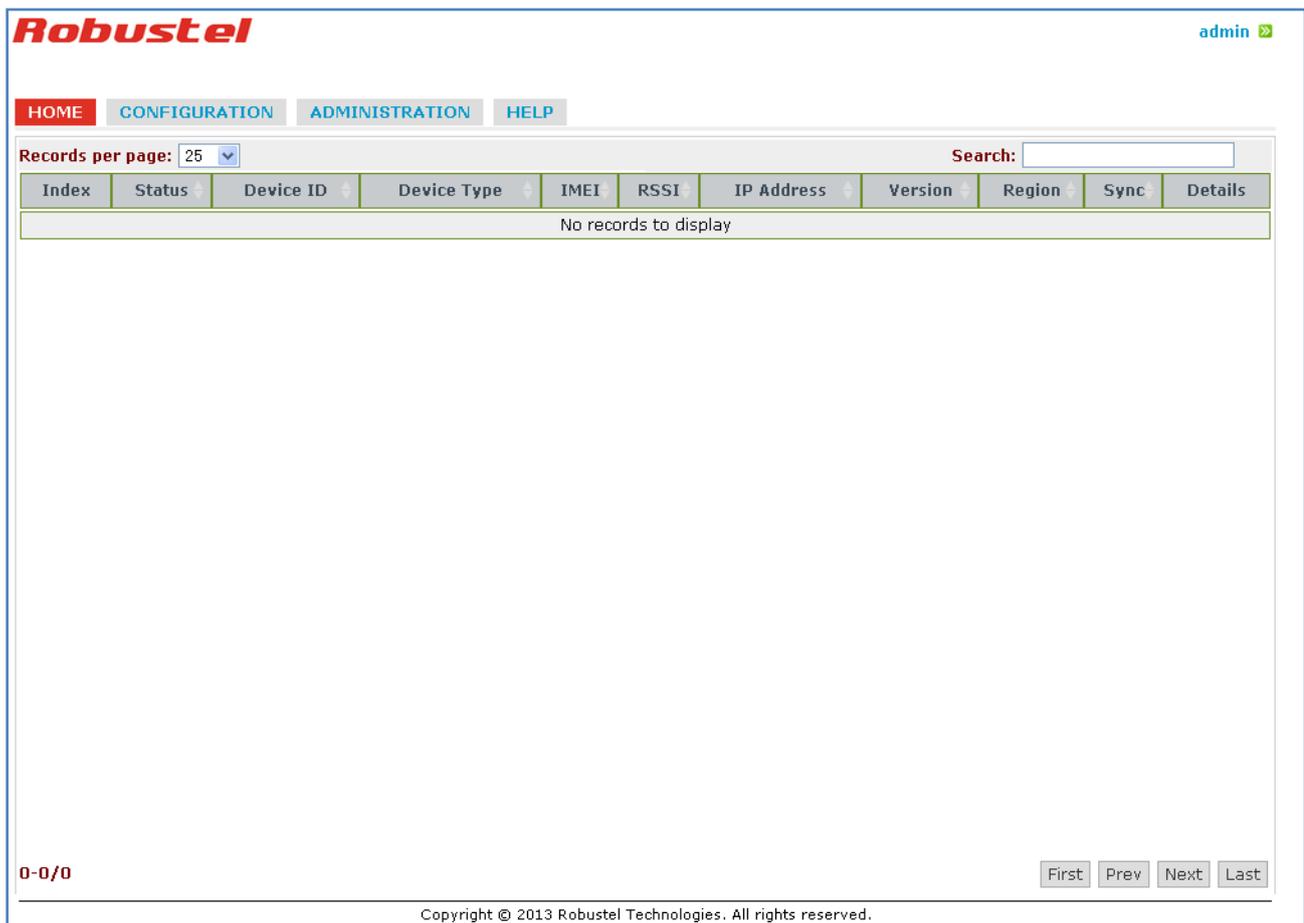
0-0/0 First Prev Next Last

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## Chapter 3. Configuration settings over web browser

### 3.1. Control Panel

User can click “admin” --> “Logout” to logout web browser of RobustLink.



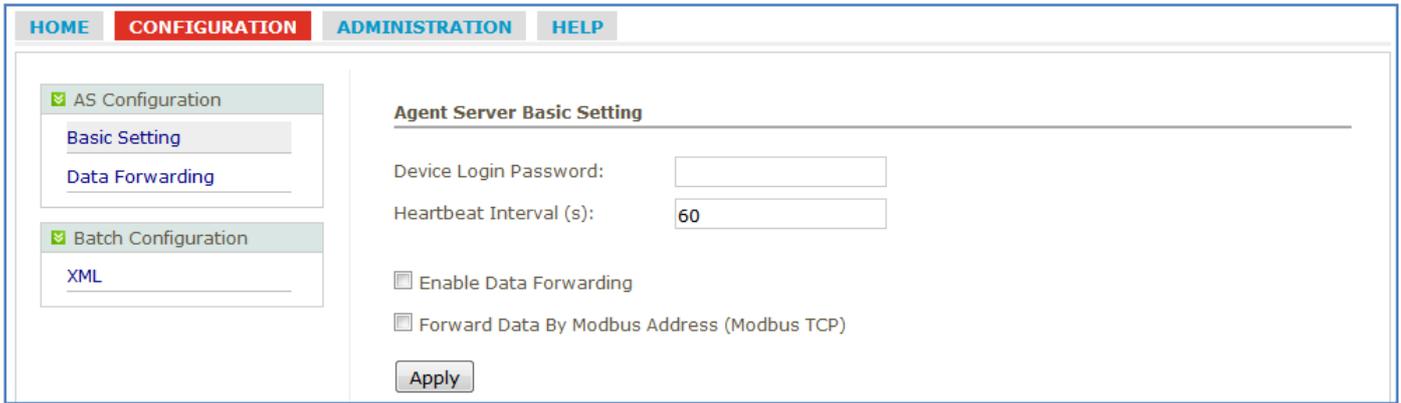
### 3.2. HOME

This section shows status of slave devices which had ever logged in RobustLink, or the devices which are connecting to RobustLink.

| HOME             |                                                                                                                                                                                                                                                                          |
|------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Item             | Description                                                                                                                                                                                                                                                              |
| Records Per page | Selected from “10”, “25”, “50”, “all”, user can set how many devices are wanted to show in one page.                                                                                                                                                                     |
| Search           | User can enter characters to search specific information. For example, when enter “R3000”, all information relevant to R3000 will show up.                                                                                                                               |
| Index            | Show the index of devices.                                                                                                                                                                                                                                               |
| Status           | Show the status of devices. If device login to RobustLink, it will show “  ”, or it will show “  ”. |
| Device ID        | Show the ID of device.                                                                                                                                                                                                                                                   |
| Device Type      | Show the type of device: M1000 XP, M1000 Pro V2 or R3000.                                                                                                                                                                                                                |
| IMEI             | Show the IMEI number of device’s wireless module.                                                                                                                                                                                                                        |
| RSSI             | Show device’s current signal level.                                                                                                                                                                                                                                      |
| IP Address       | Show device’s current IP address.                                                                                                                                                                                                                                        |
| Version          | Show device’s firmware version.                                                                                                                                                                                                                                          |
| Region           | Show specific region information of device.                                                                                                                                                                                                                              |
| Sync             | Show whether the device information is synchronous with RobustLink. It shows blank while synchronous, If not it will show symbol “  ”.                                              |
| Details          | Show note information. User can click “Config” to open another configure web page.<br><b>Note:</b> It’s only available for M1000 XP and M1000 Pro V2.                                                                                                                    |

### 3.3. CONFIGURATION -> Basic Setting

This section allows user to do basic settings of RobustLink.

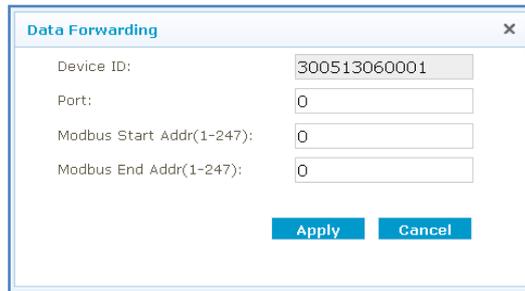
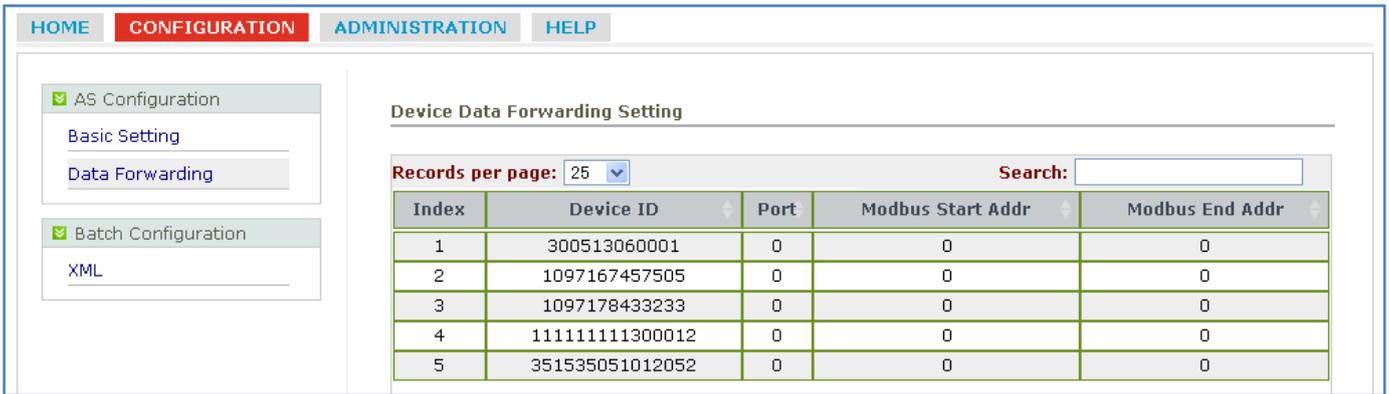


| Basic Setting                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |         |
|---------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| Item                                        | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Default |
| Device Login Password                       | Set devices login password. Devices need to enter this password before login RobustLink.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Null    |
| Heartbeat Interval(s)                       | When using GPRS/UMTS with a session running, most ISPs will monitor the traffic flow. If there is none for a predetermined period of time then it will shut the connection down at either the DHCP server or the APN, this is performed so that system resources are not taken up unnecessarily. To stop this happening you will need to send periodic Heartbeat bytes to keep the TCP connection always online.<br>This item allows user to time interval between two Heartbeat packets. Setting from 10 to 3600 secs.                                                                                                                    | 60      |
| Enable Data Forwarding                      | Click to enable data forwarding function.<br>After enable this function, RobustLink is acted as a data forwarding platform preparing to receive data from slave sites (M1000XP, M1000 Pro V2 or R3000). If the modem or router also enable data forwarding function and register to RobustLink, then all the data will be forwarded from slave sites to RobustLink. And RobustLink will forward the data to other site (user can configure the destination site in tab "Configuration" --> "Data Forwarding").<br>User can check data record in Agent Server (RobustLink_start.bat) which will show what data has been sent to RobustLink. | Disable |
| Forward Data By Modbus Address (Modbus TCP) | Click to allow RobustLink to forward data according to Modbus Address of slave devices.<br><b>Note:</b> If user clicks to enable this function, "Enable Data Forwarding" will be enabled automatically, this function should be enabled together with "Enable Data Forwarding".                                                                                                                                                                                                                                                                                                                                                            | Disable |
| Apply                                       | Click to apply above configurations.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |         |

### 3.4. CONFIGURATION -> Data forwarding

This section allows user to do data forwarding configurations. For example, port number of RobustLink, Modbus Start and End address. Clicking anywhere of records page will pop up a new subpage "Data Forwarding" (blue color

characters).



| Data forwarding                                                                                                                                                                                                                           |                                                                                                                                                                                                                                                                                                                                                                                           |         |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| Item                                                                                                                                                                                                                                      | Description                                                                                                                                                                                                                                                                                                                                                                               | Default |
| Records Per page                                                                                                                                                                                                                          | Selected from “10”, “25”, “50”, “all”, user can set how many devices are wanted to show in one page.                                                                                                                                                                                                                                                                                      | 25      |
| Search                                                                                                                                                                                                                                    | User can enter characters to search specific information. For example, when enter “R3000”, all information relevant to R3000 will show up.                                                                                                                                                                                                                                                | Null    |
| Index                                                                                                                                                                                                                                     | Show the index of each device.                                                                                                                                                                                                                                                                                                                                                            | /       |
| Device ID                                                                                                                                                                                                                                 | Show the ID of device.                                                                                                                                                                                                                                                                                                                                                                    | /       |
| Port                                                                                                                                                                                                                                      | Show the local port number assigned to each device which have logged in RobustLink. Default port number is “0”.<br>In the new subpage “Data Forwarding”, user can assign each device a new local idle port whose range is 0-65535. Please avoid using famous ports which often spread over 0-1023. For example, “80” is for Web browser. So we recommend you to use the ports above 5000. | 0       |
| Modbus Start Addr                                                                                                                                                                                                                         | Show Modbus start address (ID) of slave device.<br>In the new subpage “Data Forwarding”, user can assign a new Modbus Start Address (ID) to each device.                                                                                                                                                                                                                                  | 0       |
| Modbus End Addr                                                                                                                                                                                                                           | Show Modbus End address (ID) of slave device.<br>In the new subpage “Data Forwarding”, user can assign a new Modbus End Address (ID) to each device.                                                                                                                                                                                                                                      | 0       |
| Apply                                                                                                                                                                                                                                     | Click to apply above port forwarding settings.                                                                                                                                                                                                                                                                                                                                            | /       |
| Cancel                                                                                                                                                                                                                                    | Click to cancel above port forwarding settings.                                                                                                                                                                                                                                                                                                                                           | /       |
| <b>Note:</b> There are 2 ways to do data forwarding. One is to enable “Enable Data Forwarding”, then RobustLink will forward data from different slave devices to different ports according to device ID; the other is to enable “Forward |                                                                                                                                                                                                                                                                                                                                                                                           |         |

*Data By Modbus Address (Modbus TCP)” and define a range of Modbus Address basing on the settings of “Port”, “Modbus Start Addr” and “Modbus End Addr”, then RobustLink will forward data from different devices to **one port** or **different ports** according to the range of Modbus Address. It depends on the users whether use one port or different ports to accept data from different range of Modbus Address.*

### 3.5. CONFIGURATION -> XML

This section allow user to import configuration file of R3000 for batch configuration. This function only available for R3000.

The screenshot shows the 'Batch Configuration List' page. It features a table with the following data:

| Index | Status | Device ID    | Device Type | IMEI            | Version |                          |
|-------|--------|--------------|-------------|-----------------|---------|--------------------------|
| 1     | ✓      | 300513060001 | R3000       | 357789045177448 | 1.01.00 | <input type="checkbox"/> |

Below the table, there are navigation controls: 'Records from 1 to 1 (Total: 1)', 'First', 'Prev', '1', 'Next', 'Last'. At the bottom, there is a checkbox for 'Reboot devices after configure.', a file upload button labeled '浏览...' with the text '未选择文件。', and a 'Batch Configuration' button.

| XML                            |                                                                                                                                                                           |         |
|--------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| Item                           | Description                                                                                                                                                               | Default |
| Records Per page               | Selected from “10”, “25”, “50”, “all”, user can set how many devices are wanted to show in one page.                                                                      | 25      |
| Search                         | User can enter characters to search specific information. For example, when enter “R3000”, all information relevant to R3000 will show up.                                | Null    |
| Index                          | Show the index of each device                                                                                                                                             | Null    |
| Status                         | Show the status of devices. If device login to RobustLink, it will show “ <input checked="" type="checkbox"/> ”, or it will show “ <input checked="" type="checkbox"/> ”. | Null    |
| Device ID                      | Show the ID of device.                                                                                                                                                    | Null    |
| Device Type                    | Show the type of device. For example, “M1000 XP”, “M1000 Pro V2” or “R3000”.                                                                                              | Null    |
| IMEI                           | Show the IMEI number of device.                                                                                                                                           | Null    |
| Version                        | Show the firmware version of device.                                                                                                                                      | Null    |
| <input type="checkbox"/>       | Click to select the device you want to do batch configuration.                                                                                                            | Null    |
| Reboot devices after configure | Click to reboot device after configuration.                                                                                                                               | Null    |
| Browse                         | Click to upload configuration file (XML).                                                                                                                                 | /       |

|                     |                                                                                                                                                                                                                              |   |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|
| Batch Configuration | <p>Click to do batch configuration.</p> <p><b>Note:</b> before click to do batch configuration, please click “” to select the device.</p> | / |
|---------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|

### 3.6. ADMINISTRATION -> My Account

This section allows user to check current account which has logged in RobustLink.

### 3.7. ADMINISTRATION -> New Account

This section allows user to add new accounts.

| New Account      |                                                                                                                                                                                                                                                                       |          |
|------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|
| Item             | Description                                                                                                                                                                                                                                                           | Default  |
| Username         | Enter a new username here. The range of data length is from 5 to 64.                                                                                                                                                                                                  | Null     |
| New Password     | Enter a new password here. The range of data length is from 5 to 64.                                                                                                                                                                                                  | Null     |
| Confirm Password | Enter again the password as what you set in “New Password”. The range of data length is from 5 to 64.                                                                                                                                                                 | Null     |
| Access Level     | <p>Selected from “ReadOnly”, “ReadWrite”, “Administrator”.</p> <p>ReadOnly: User can read the status of tab “HOME”, “CONFIGURATION” and “ADMINISTRATOR”, but can’t change the settings.</p> <p>ReadWrite: User can read the status of tab “HOME”, “CONFIGURATION”</p> | ReadOnly |

|          |                                                                                                                                                                                                                                                                                                                            |  |
|----------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
|          | and "ADMINISTRATOR", also can change the settings of "CONFIGURATION -> Basic Settings", "CONFIGURATION ->Data Forwarding", "CONFIGURATION -> XML" and "ADMINISTRATOR -> Device Register".<br>Administrator: User have highest authority to access RobustLink, can read and change the settings of all configuration items. |  |
| Register | Click to register the new account.                                                                                                                                                                                                                                                                                         |  |

### 3.8. ADMINISTRATION -> Account List

This section allows user to check the list of current account.

**Note:** click "X" to delete an account.

### 3.9. ADMINISTRATION -> Upload Firmware

This section allows user to upload firmware of different type of device to RobustLink. And when need to update, user can select proper firmware to update.

| Upload Firmware |             |         |
|-----------------|-------------|---------|
| Item            | Description | Default |

|                                                         |                                                                                                                                            |      |
|---------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|------|
| Records Per page                                        | Selected from "10", "25", "50", "all", user can set how many devices are wanted to show in one page.                                       | 25   |
| Search                                                  | User can enter characters to search specific information. For example, when enter "R3000", all information relevant to R3000 will show up. | Null |
| Index                                                   | Show the index of each device                                                                                                              | /    |
| Device Type                                             | Show the type of each device. For example, "M1000 XP", "M1000 Pro V2" or "R3000".                                                          | /    |
| Firmware Name                                           | Show the name of firmware.                                                                                                                 | /    |
| Please Select Device Type                               | Click to select the device type the firmware belong to. Selected from "M1000 XP", "M1000 Pro V2" and "R3000".                              | /    |
| Browse                                                  | Click to choose the firmware you want to upload to RobustLink.                                                                             | /    |
| Upload Firmware                                         | Click to upload firmware.                                                                                                                  | /    |
| <b>Note:</b> click "✘" to delete the uploaded firmware. |                                                                                                                                            |      |

### 3.10. ADMINISTRATION -> Update Firmware

This section allows user to update firmware to RobustLink. And when need to update, user can select different firmware relevant to different device types.

| Update Firmware  |                                                                                                                                            |         |
|------------------|--------------------------------------------------------------------------------------------------------------------------------------------|---------|
| Item             | Description                                                                                                                                | Default |
| Records Per page | Selected from "10", "25", "50", "all", user can set how many devices are wanted to show in one page.                                       | 25      |
| Search           | User can enter characters to search specific information. For example, when enter "R3000", all information relevant to R3000 will show up. | Null    |
| Index            | Show the index of each device                                                                                                              | /       |
| Device ID        | Show the ID of device.                                                                                                                     | /       |

|                          |                                                                                 |   |
|--------------------------|---------------------------------------------------------------------------------|---|
| Device Type              | Show the type of device. For example, "M1000 XP" and "M1000 Pro V2" or "R3000". | / |
| IMEI                     | Show the IMEI number of device.                                                 | / |
| Version                  | Show the firmware version of device.                                            | / |
| <input type="checkbox"/> | Click to select the device you want to upgrade the firmware.                    | / |
| Please Select Firmware   | Click to select one firmware which is uploaded in tab "Upload Firmware".        | / |
| Update Firmware          | Click to update the firmware you have selected.                                 | / |

### 3.11. ADMINISTRATION -> Update Plans -> New Plans

This section allows user to set firmware update plans according to the time. Different firmware has to match correspond device. For example, firmware of M1000 Pro V2 has to match M1000 Pro V2, cannot match R3000.

| New Plans @ Update Plans |                                                                                                                                                                |         |
|--------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| Item                     | Description                                                                                                                                                    | Default |
| Records Per page         | Selected from "10", "25", "50", "all", user can set how many devices are wanted to show in one page.                                                           | 25      |
| Search                   | User can enter characters to search specific information. For example, when enter "R3000", all information relevant to R3000 will show up.                     | Null    |
| Index                    | Show index of each device                                                                                                                                      | /       |
| Status                   | Show the status of devices. If device login to RobustLink, it will show " <input checked="" type="checkbox"/> ", or it will show " <input type="checkbox"/> ". | /       |
| Device ID                | Show the ID of device.                                                                                                                                         | /       |
| Device Type              | Show the type of device. For example, "M1000 XP", "M1000 Pro V2" or "R3000".                                                                                   | /       |
| IMEI                     | Show the IMEI number of device.                                                                                                                                | /       |
| Version                  | Show the firmware version of device.                                                                                                                           | /       |

|                          |                                                                                          |   |
|--------------------------|------------------------------------------------------------------------------------------|---|
| <input type="checkbox"/> | Click to select the device you want to upgrade the firmware.                             | / |
| Please Select Firmware   | Click to select one firmware which is uploaded in tab "Upload Firmware".                 | / |
| 2013-07-11 04:03:27      | Set a specified time. RobustLink will upgrade firmware automatically if reach this time. | / |
| Add to Update Plan       | Click to add a new plan.                                                                 | / |

### 3.12. ADMINISTRATION -> Update Plans -> Plans List

This section shows the list of firmware update plans.

| Plans List @ Update Plans                                                                                                            |                                                                                                                                            |         |
|--------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|---------|
| Item                                                                                                                                 | Description                                                                                                                                | Default |
| Records Per page                                                                                                                     | Selected from "10", "25", "50", "all", user can set how many devices are wanted to show in one page.                                       | 25      |
| Search                                                                                                                               | User can enter characters to search specific information. For example, when enter "R3000", all information relevant to R3000 will show up. | Null    |
| Index                                                                                                                                | Show the index of each device.                                                                                                             |         |
| Device ID                                                                                                                            | Show the ID of device.                                                                                                                     |         |
| Device Type                                                                                                                          | Show the type of device. For example, "M1000 XP", "M1000 Pro V2" or "R3000".                                                               |         |
| Update Time                                                                                                                          | Show the time you which you have set in tab "New Plans".                                                                                   |         |
| Firmware Name                                                                                                                        | Show the firmware version which you have set in tab "New Plans".                                                                           |         |
| <b>Note:</b> click "  " to delete an update plan. |                                                                                                                                            |         |

### 3.13. ADMINISTRATION -> Agent Server

This section allows user to set parameters of Agent Server.

The screenshot shows the 'ADMINISTRATION' tab selected in the top navigation bar. On the left, there are three main menu sections: 'Account Management' (with sub-items: My Account, New Account, Account List), 'Update Management' (with sub-items: Upload Firmware, Update Firmware, Update Plans, New Plans, Plans List), and 'Service Management' (with sub-items: Agent Server, MySQL). The 'Agent Server' sub-item is highlighted. The main content area is titled 'Agent Server Connection' and contains the following fields: 'Agent-Server Address' (text input with 'localhost'), 'Port' (text input with '31001'), 'Protocol' (dropdown menu with 'tcp'), and 'Timeout (s)' (text input with '30'). A 'Connect' button is located below these fields.

| Agent Server         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |           |
|----------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| Item                 | Description                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Default   |
| Agent-Server Address | Set IP address of Agent Server. For example, when Agent Server is installed in the same IP address of MySQL and Apache, user can enter “localhost”, “127.0.0.1” in this filed; If Agent Server is set away from MySQL and Apache, not in the same IP address, user should enter the IP address of Agent Server. For example, when Agent Server is installed in remote server (PC), its IP address is 120.197.58.89, and then we shall enter “120.197.58.89” in this filed. | Localhost |
| Port                 | Set a local port number of Agent server.                                                                                                                                                                                                                                                                                                                                                                                                                                   | 31001     |
| Protocol             | Set transport layer protocol which device used to connect to Agent Server.<br><b>Note:</b> can't be selected yet.                                                                                                                                                                                                                                                                                                                                                          | tcp       |
| Timeout(s)           | Set timeout when slave device connect to Agent Server. For example, if “Timeout” is set as “30”, when device keep on connecting Agent Server, after 30 seconds but still can't succeed to connect to Agent Server, log information will show connection timeout.<br>Data range is from 5 to 60 seconds.                                                                                                                                                                    | 30        |
| Connect              | Click to update settings to Agent Server after above settings.                                                                                                                                                                                                                                                                                                                                                                                                             | /         |

### 3.14. ADMINISTRATION -> MySQL

This section allows user to set parameters of MySQL.

HOME
CONFIGURATION
ADMINISTRATION
HELP

Account Management
 

- My Account
- New Account
- Account List

Update Management
 

- Upload Firmware
- Update Firmware
- Update Plans
- New Plans
- Plans List

Service Management
 

- Agent Server
- MySQL

### MySQL Connection

---

Hostname:

Username:

Password:

Port:

DataBase Name:

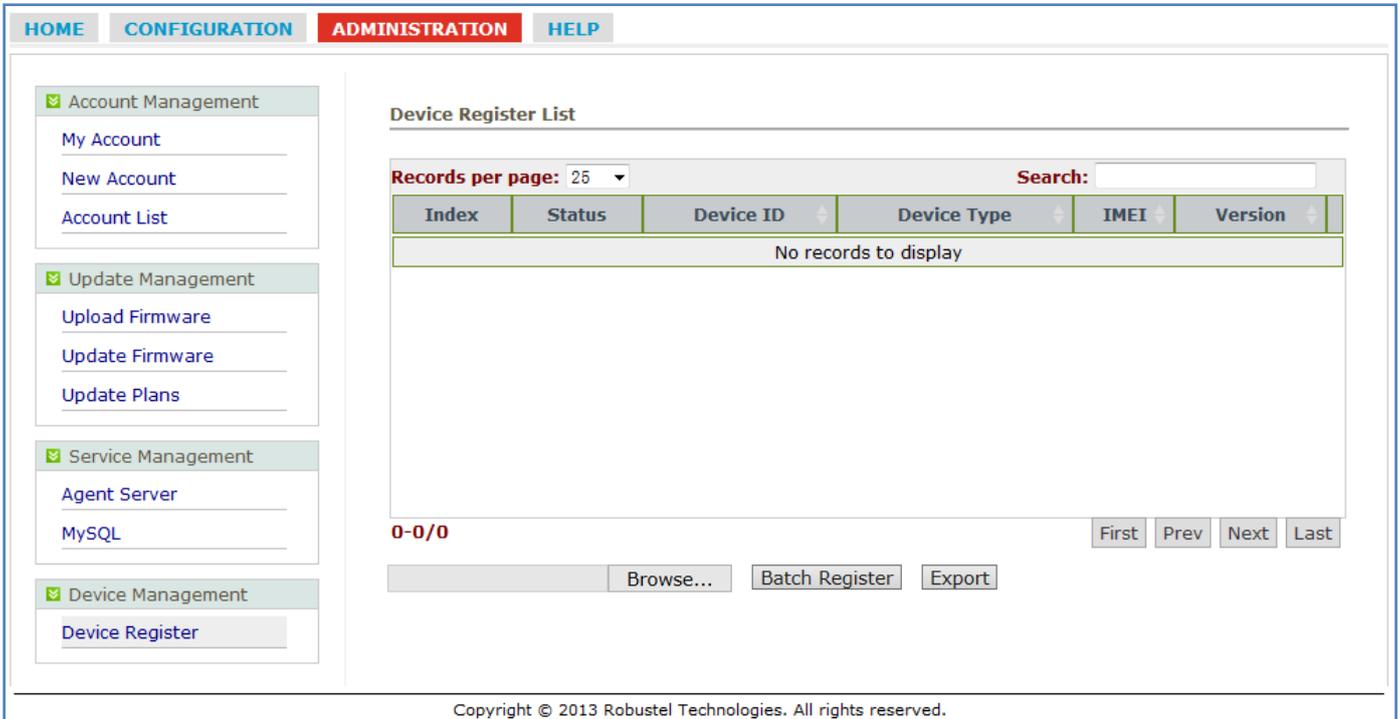
Enable MySQL persistent connection (Recommend)

Notify connection setting to Agent-Server (Recommend)

| MySQL                                                 |                                                                                                                                                                                                                                                                                                                                                      |           |
|-------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------|
| Item                                                  | Description                                                                                                                                                                                                                                                                                                                                          | Default   |
| Hostname                                              | Enter the IP address where MySQL is installed in. For example, if MySQL is installed in the same PC of Web Server, user can enter "localhost" or "127.0.0.1" in this filed; if MySQL is installed in different location (120.197.59.63 for example) from Web Server, user shall enter "120.197.59.63" in this filed.                                 | localhost |
| Username                                              | Enter user name of MySQL.                                                                                                                                                                                                                                                                                                                            | root      |
| Password                                              | Enter password of MySQL.<br><b>Note:</b> Username and Password are used to login MySQL, we suggest user do not change the settings of Username and Password.                                                                                                                                                                                         | 123456    |
| Port                                                  | Enter port number of MySQL.                                                                                                                                                                                                                                                                                                                          | 3306      |
| Connect                                               | Click to update settings to MySQL after above settings.                                                                                                                                                                                                                                                                                              | /         |
| DataBase Name                                         | Set name of MySQL.                                                                                                                                                                                                                                                                                                                                   | robustel  |
| Enable MySQL persistent connection (Recommend)        | Click to connect MySQL to Web Server persistently. If do not enable this function, Web Server will just connect to MySQL if needed. For example, add new account to RobustLink.                                                                                                                                                                      | Enable    |
| Notify connection setting to Agent-Server (Recommend) | Click to send "MySQL Connection" information such as "Hostname", "Username", "Password", etc to Agent Server, and then Agent Server can be abled to connect to MySQL according to this information.<br><b>Note:</b> when you change the MySQL Connection information, remember to click "Connect" to let Agent Server know the credentials of MySQL. | Enable    |
| Connect                                               | Click to update settings to Agent Server after above settings.                                                                                                                                                                                                                                                                                       | /         |

### 3.15. ADMINISTRATION -> Device Register

This section allows user to set parameters of Device Register.

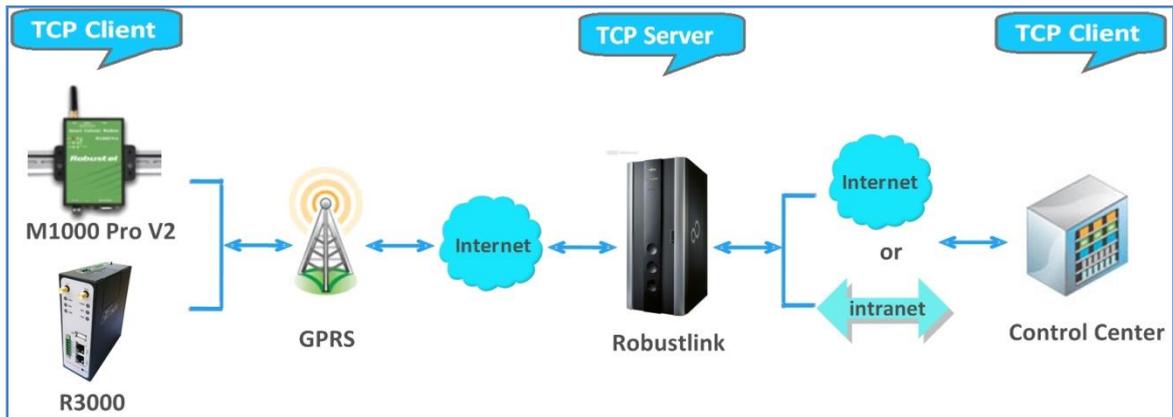


| Device Register  |                                                                                                                                                                                                                                                                                                                                           |         |
|------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------|
| Item             | Description                                                                                                                                                                                                                                                                                                                               | Default |
| Records Per page | Selected from “10”, “25”, “50”, “all”, user can set how many devices are wanted to show in one page.                                                                                                                                                                                                                                      | 25      |
| Search           | User can enter characters to search specific information. For example, when enter “R3000”, all information relevant to R3000 will show up.                                                                                                                                                                                                | Null    |
| Index            | Show index of each device                                                                                                                                                                                                                                                                                                                 | /       |
| Status           | Show the status of devices. If device login to RobustLink, it will show “  ”, or it will show “  ”.                                                                 | /       |
| Device ID        | Show the ID of device.                                                                                                                                                                                                                                                                                                                    | /       |
| Device Type      | Show the type of device. For example, “M1000 XP”, “M1000 Pro V2” or “R3000”.                                                                                                                                                                                                                                                              | /       |
| IMEI             | Show the IMEI number of device.                                                                                                                                                                                                                                                                                                           | /       |
| Version          | Show the firmware version of device.                                                                                                                                                                                                                                                                                                      | /       |
| Browse           | Click to upload register file.                                                                                                                                                                                                                                                                                                            | Browse  |
| Batch Register   | Click to start registering devices to RobustLink.                                                                                                                                                                                                                                                                                         | /       |
| Export           | Click to export register file: <i>device_register.xls</i> , user need to fill in device’s information such as “Device Type” and “Device ID” in this file.<br>Device ID of M1000 XP/M1000 Pro V2 is its IMEI number which will be found in the back label, or you can check this in ModemConfigurator -> NMS -> M2M Platform -> Device ID. | /       |

|  |                                                                                                                                                                                                                                                                                                                                 |  |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|
|  | <p>Device ID of R3000 is its SN number which will be found in the side label of R3000, or you can check this SN number in R3000's Web GUI -&gt; Status -&gt; System -&gt; Router Information -&gt; Serial Number.</p> <p><i>Note: section 4.2.1 and section 4.3.1's step 1 to step 4 will show how to register devices.</i></p> |  |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--|

# Chapter 4. Examples

## 4.1. Application Diagram for Introduction

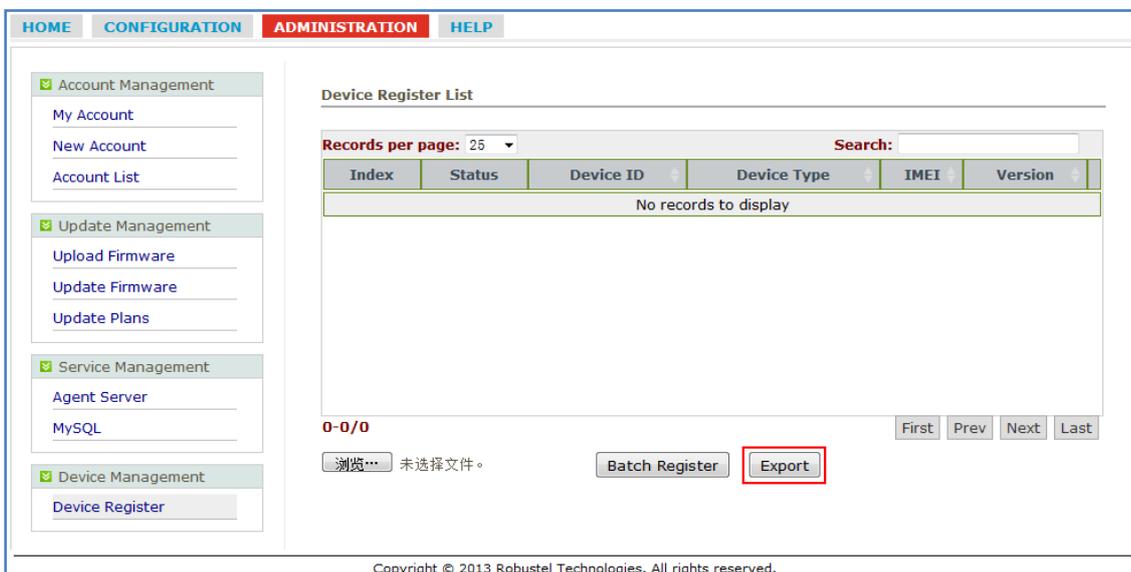


1. M1000 Pro V2/ R3000 works as TCP Client with any IP which can access to Internet.
2. RobustLink works as TCP Server with fixed public IP or dynamic IP with domain name.
3. Another TCP Client site, Control Center for example, works as another TCP Client which connects with RobustLink via intranet (LAN port) or via Internet.

## 4.2. Manage M1000 Pro V2 via RobustLink

### 4.2.1. Connect M1000 Pro V2 to RobustLink

1. Login RobustLink Web GUI, go to tab "ADMINISTRATION" -> "Device Register", click "Export" to export register file: device\_register.xls.

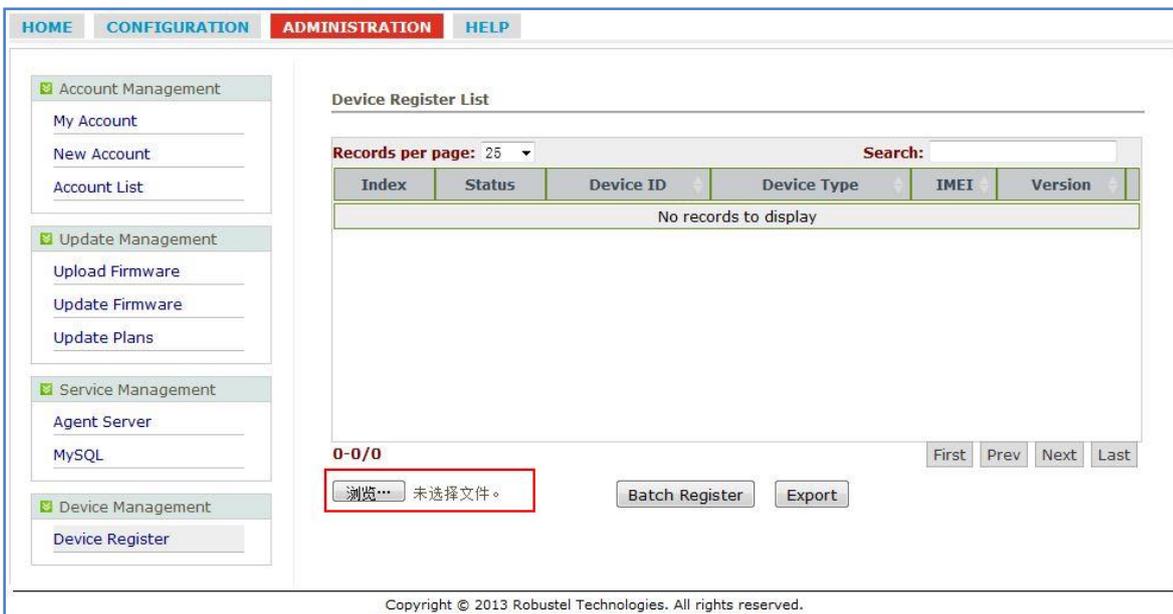


- Open device\_register.xls, enter IMEI number of M1000 Pro V2 in tab “Device ID” and **M1000\_ProV2** in tab “Device Type”, and then save this file. Section 3.15 -> “Export” will show how to find IMEI number of M1000 Pro V2.

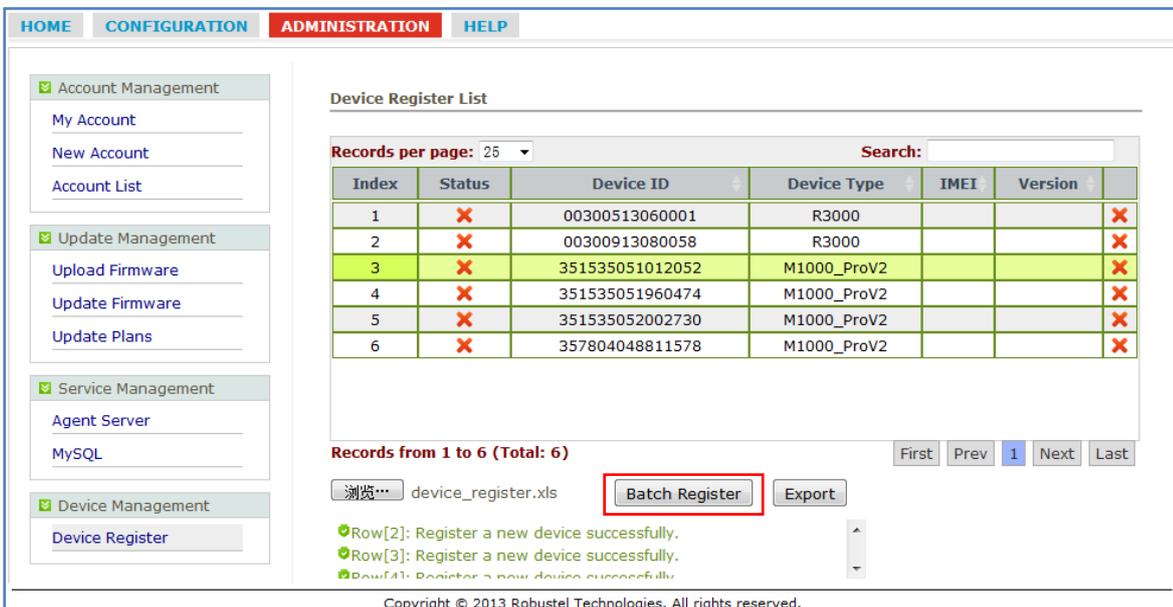
|   | A               | B           | C      | D            |
|---|-----------------|-------------|--------|--------------|
| 1 | Device ID       | Device Type | Region | Phone Number |
| 2 | 351535051960474 | M1000_ProV2 |        |              |
| 3 | 351535051012052 | M1000_ProV2 |        |              |
| 4 | 351535052002730 | M1000_ProV2 |        |              |
| 5 | 357804048811578 | M1000_ProV2 |        |              |
| 6 | 00300513060001  | R3000       |        |              |
| 7 |                 |             |        |              |

**Note:** In tab “Device Type”, make sure enter **M1000\_ProV2**, any other format like **M1000 ProV2** or **M1000\_Prov2** will be unavailable.

- Click tab “Browse” to import file device\_register.xls which you have filled in “Device ID” and “Device Type” of M1000 Pro V2.



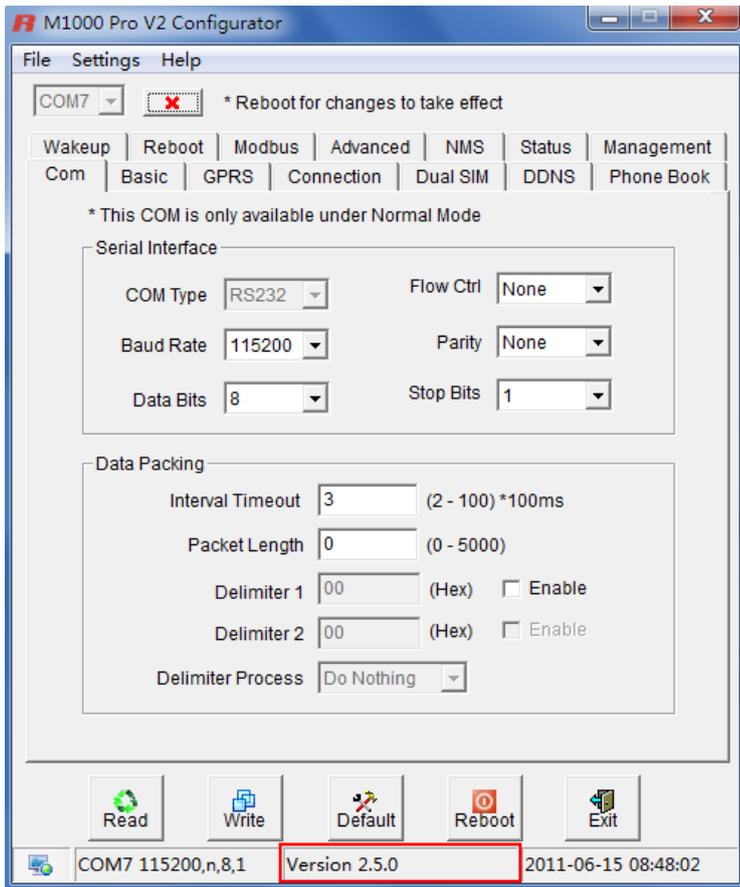
- Click “Batch Register”.



- Regarding of M1000 Pro V2: install an antenna -> insert SIM card into one of the SIM card slots -> connects M1000 Pro V2 to the PC's serial port -> switch to **Config Mode** -> power on M1000 Pro V2.



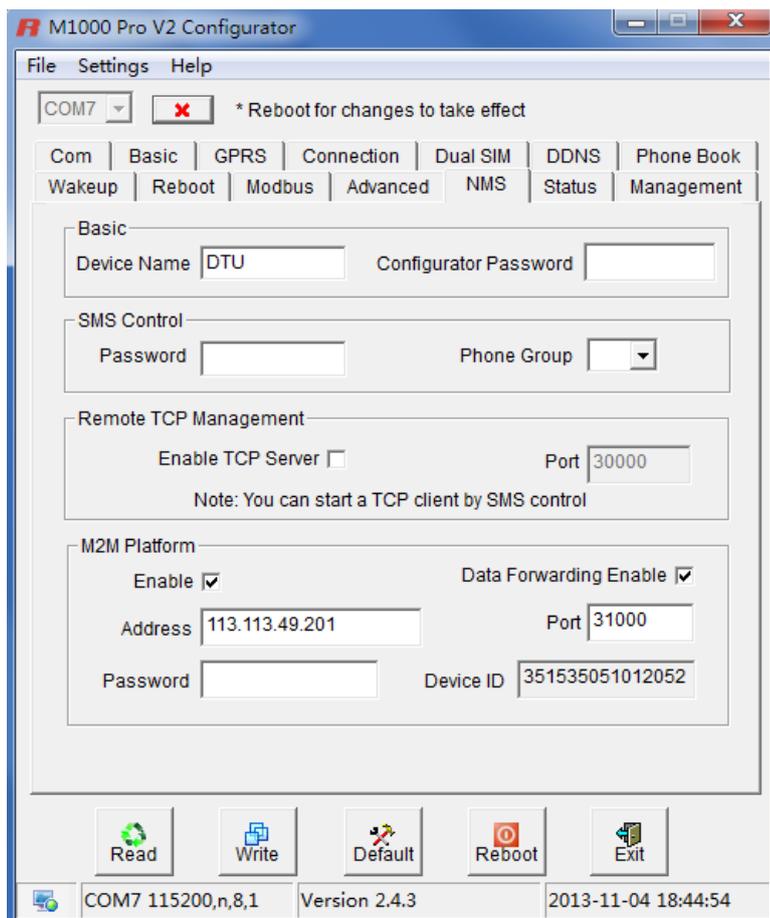
- Run M1000 Pro V2 Configurator, Upgrade M1000 Pro V2's firmware to "Version **2.5.0**" (firmware version greater than or equal to version 2.3.3, such as version 2.5.0, will support RobustLink function), and then use M1000 Pro V2 Configurator V2.5.0.exe to configure.



**Note:** Please check the firmware version at the bottom of the Configurator to confirm that it is newer than Version 2.3.3. If not please let us know what your firmware version is, we will provide you the proper firmware and configurator.

- Go to tab "**COM**", select relevant com Type and Baud Rate. For example, COM type RS232, Baud Rate 115200, Data Bits 8, Flow Ctrl None, Parity None, and Stop Bits 1.
- Go to tab "**GPRS**" --> enter relevant ISP information, for example APN, User Name, etc. Make sure M1000 Pro V2 can establish PPP connection successfully.
- Go to tab "**Connection**" --> go to item "Connection Control" --> select "Always Online" mode. Other settings stay default.
- Go to tab "**NMS**"-->M2M Platform, click Enable to allow M1000 Pro V2 connect to RobustLink --> enter IP address and Port number of RobustLink's in item "Address" and "Port"--> enter a password which set in the

RobustLink's Web in item "Password" --> click to enable data forwarding in item "Data Forwarding Enable".

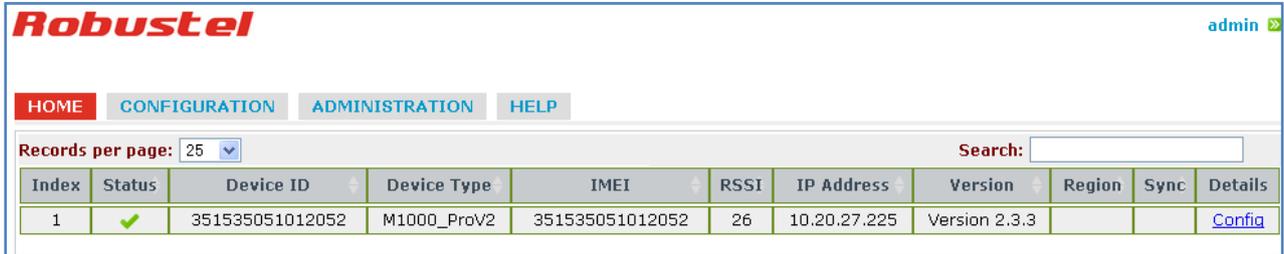


**Note:**

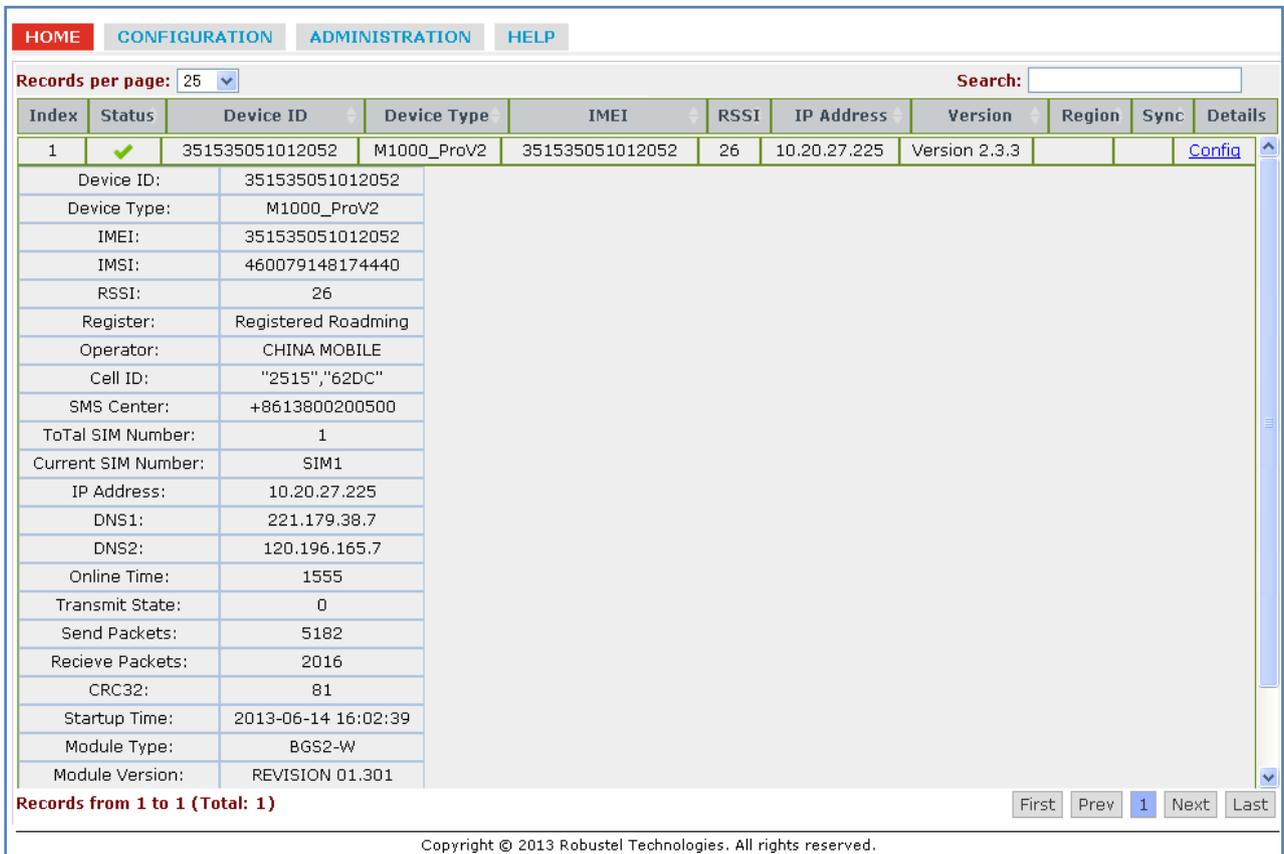
- **Address:** This address is RobustLink's IP address, which should be a public IP address or domain name. For example, 113.113.49.201, the address of USB dongle we use for test in this document.
- **Port:** This port number is the local port number of Agent Server (default port number is 31000), and then enter this number in this field. If Agent Server's port number is changed to another port number basing on the real application, 11021 for example, please enter 11021 in this field. Then go to xampp folder and find out file "RobustLink\_start.bat" -> right click and select "edit" --> change line 7 "RobustLink.exe" to "**RobustLink.exe -p 11021**" --> save and quit.
- **Password:** This password is configured in the RobustLink. This item shall be same with the password set in the RobustLink. Please refer to section **3.3 CONFIGURATION -> Basic Setting -> Device Login Password**.
- **Device ID:** This item let you know the default single ID number of M1000 Pro V2, can't be changed.
- **Data Forwarding Enable:** Click to enable data forwarding, the topology is: data from M1000 Pro V2 (TCP client) --> RobustLink (TCP server) --> another TCP Client. At this time tab "Connection"--> "Socket Application" can't be configure. If you disable this tab, data will not be forwarded via RobustLink, they will be sent normally as you set in tab "Connection"--> "Socket Application". But RobustLink still can manage and monitor the status of M1000 Pro V2. Whether Data Forwarding should be enabled depends on customer (user). "Data Forwarding Enable" will be enabled for instruction in this document.

11. Go to tab "**Status**" --> go to item "TCP/IP", if succeed to establish PPP connection and TCP connection, "PPP Status" will show "Up" and "TCP Status" will show "Connected".

12. Other tabs stay default. Click **“Write”** to save the settings --> click **“Reboot”**.
13. Switch to **Normal Mode** (data transmission mode).
14. If M1000 Pro V2 login RobustLink successfully, it will show the following diagram.

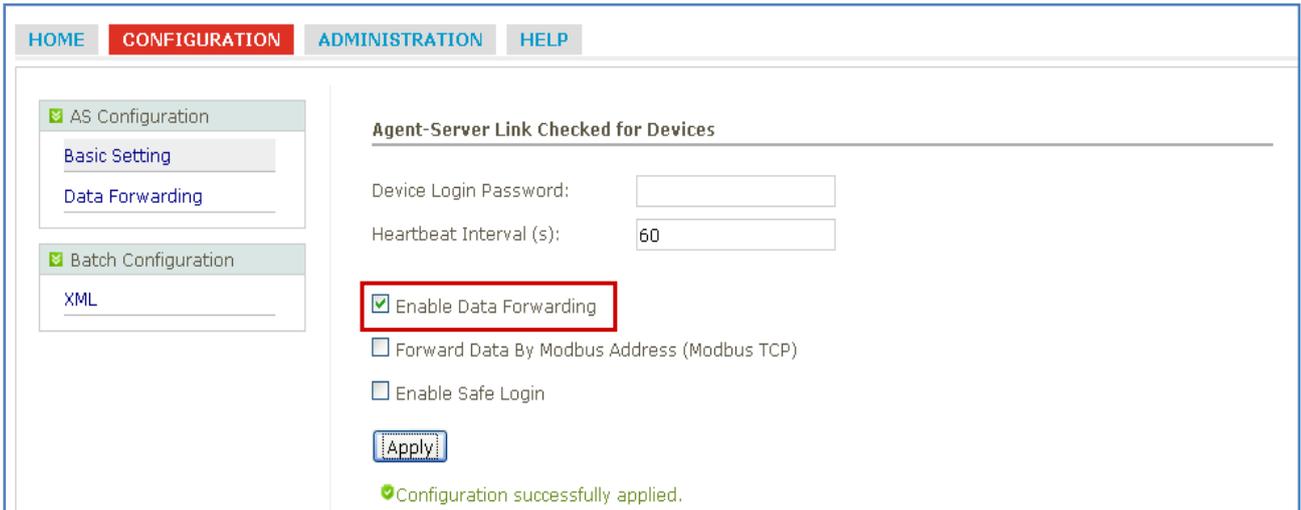


15. If click the any place of Index 1, it will show the status information of M1000 ProV2.

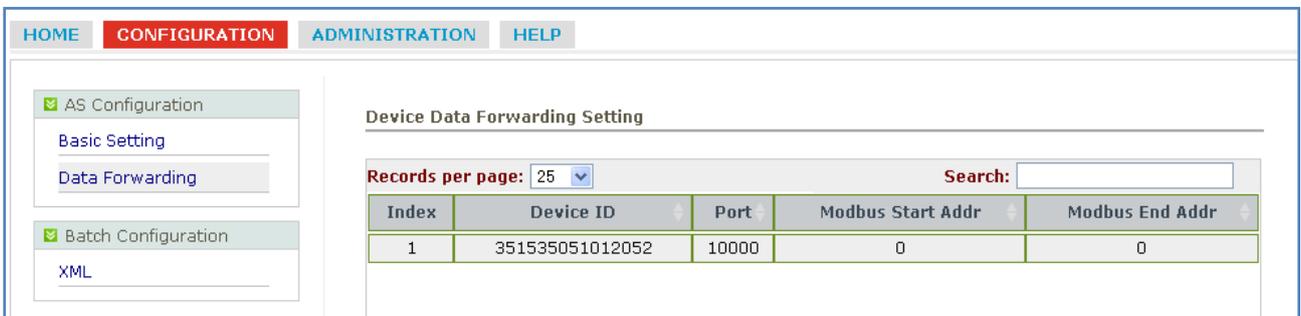


#### 4.2.2. Forward data from M1000 Pro V2 to RobustLink

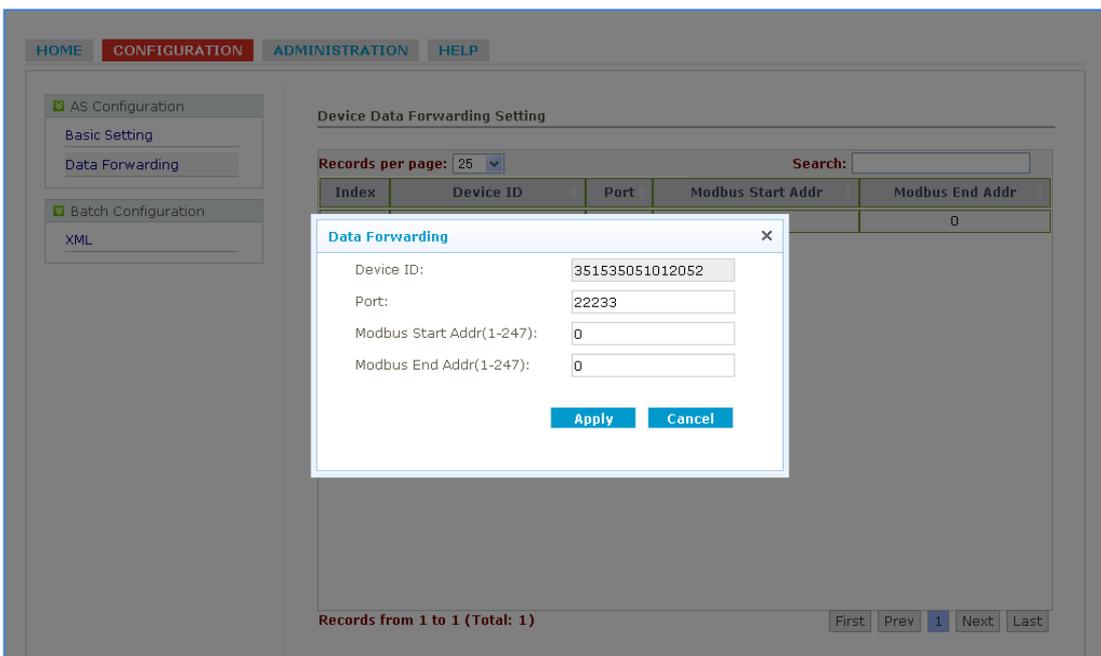
1. Open RobustLink, go to tab **“CONFIGURATION”** --> **“Basic Settings”** --> click **“Enable Data Forwarding”**--> click **“Apply”** to activate these settings.



2. Go to tab “CONFIGURATION” --> “Data Forwarding”.

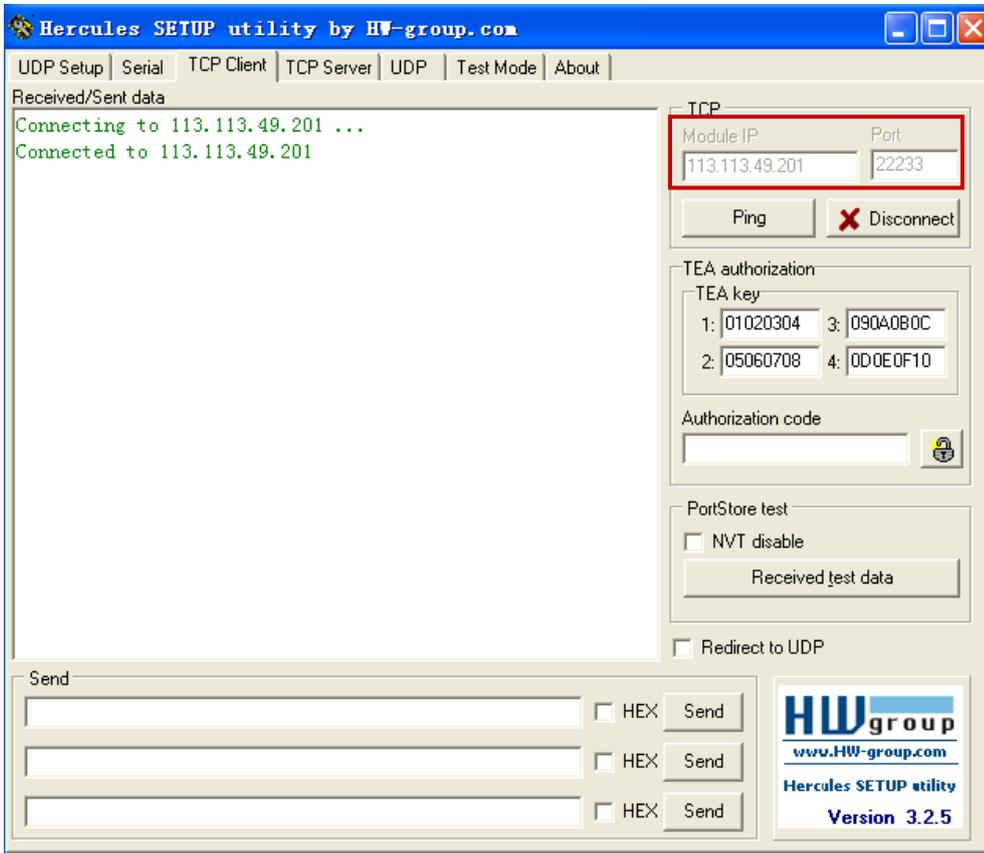


3. Click the any place of Index 1, show details of Data Forwarding information. Set an idle port number, for example 22233. Then click “Apply”.

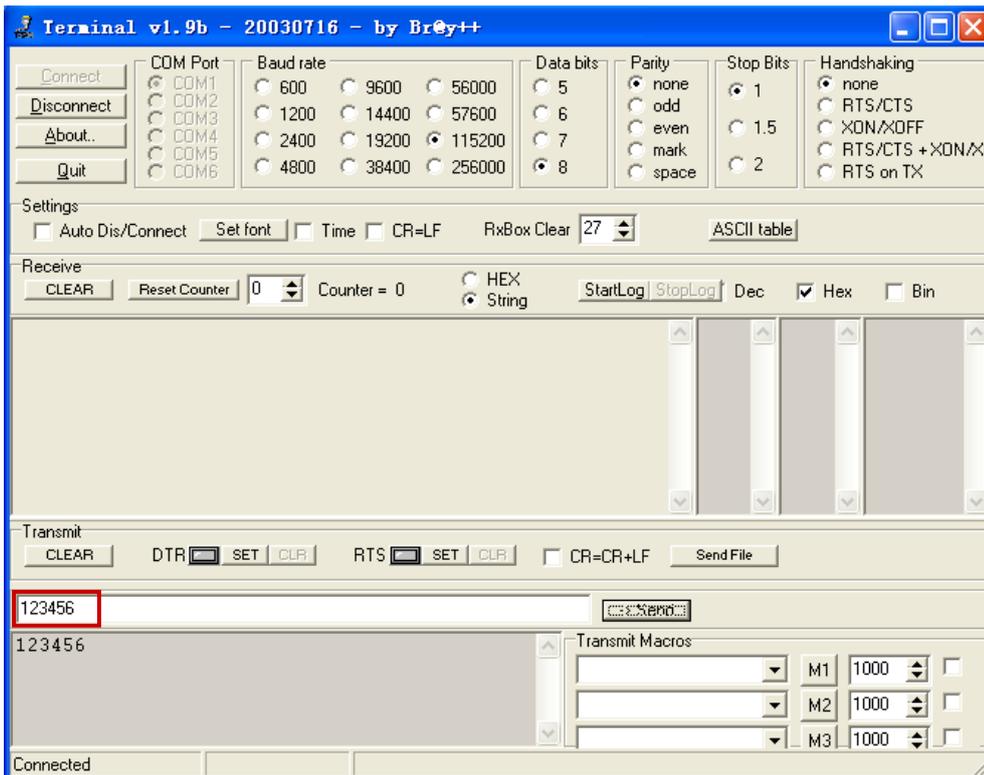


**Note:** Now RobustLink agent has become a TCP server, IP address is 113.113.49.201, local port number is 22233.

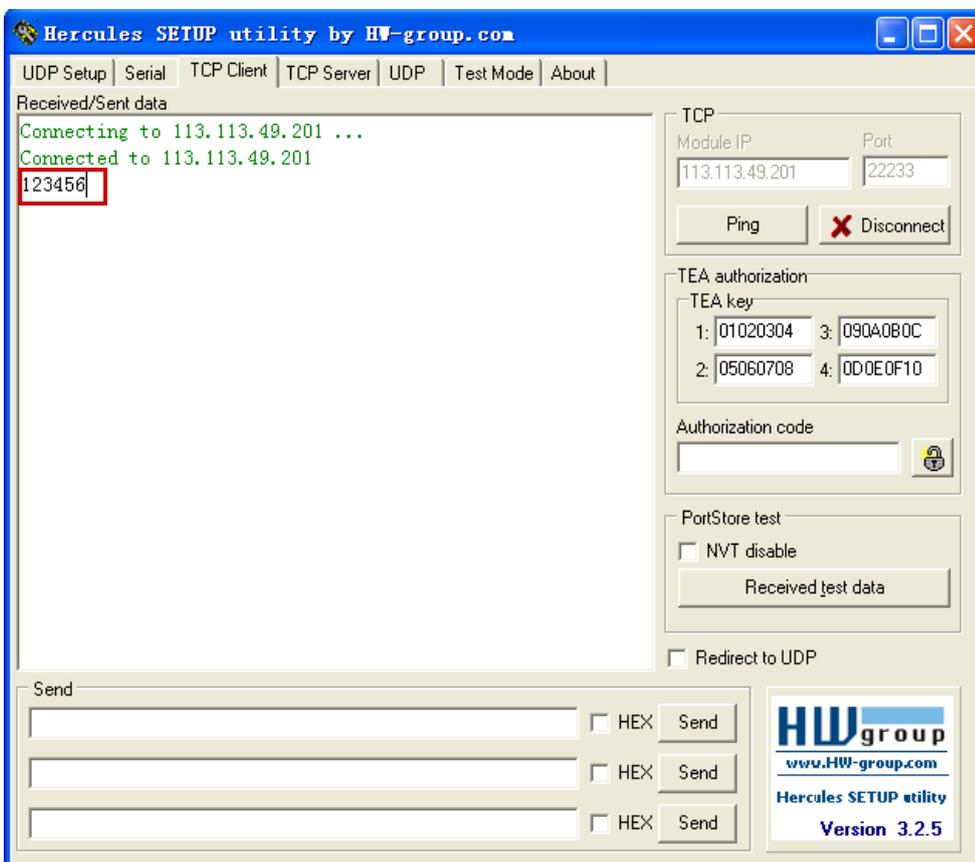
- Run Hercules (download via link [http://www.hw-group.com/products/hercules/index\\_en.html](http://www.hw-group.com/products/hercules/index_en.html) ) --> go to tab "TCP Client" --> enter IP address and Port number of above TCP server which has been created in RobustLink --> click "Connect". If succeed to connect to the TCP Server, in this document, it will show up message "Connecting to 113.113.49.201 ...  
Connected to 113.113.49.201".



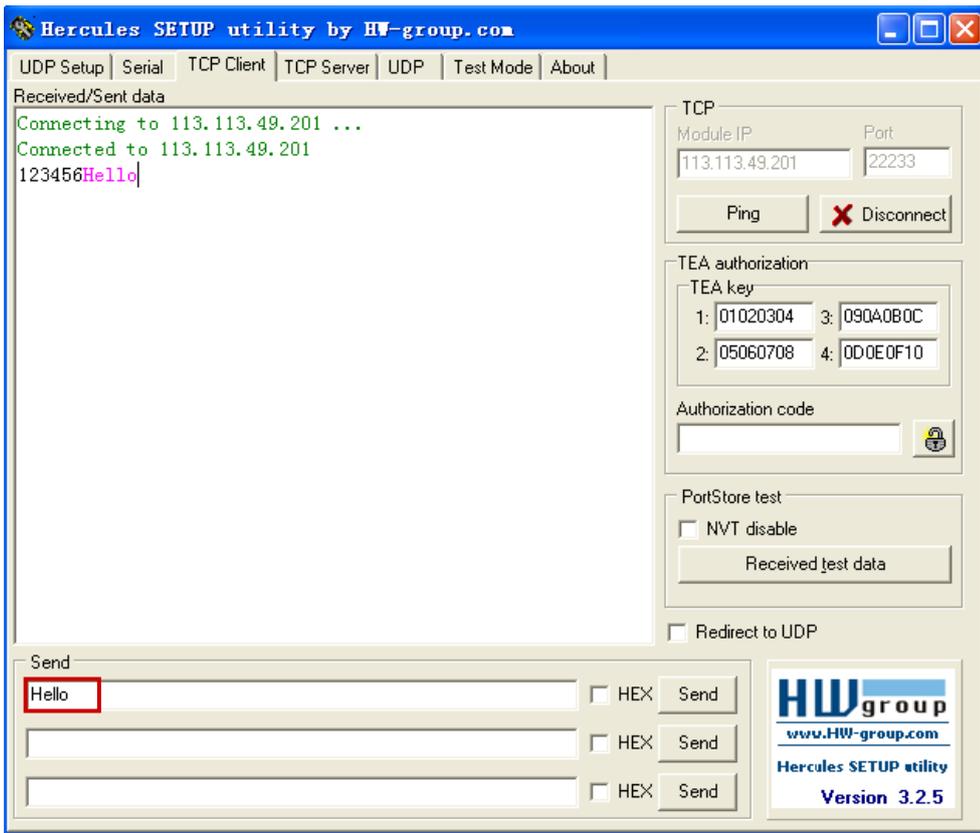
- Run Terminal exe (download via link <https://www.box.com/s/67a68jraki9k1r0lijuz> ) --> select the same serial port settings of M1000 Pro V2: COM 1, Baud Rate 115200, Data Bits 8, Parity none, Stop Bits 1, Handshaking none --> click "Connect" --> enter characters like "123456" --> click "Send".



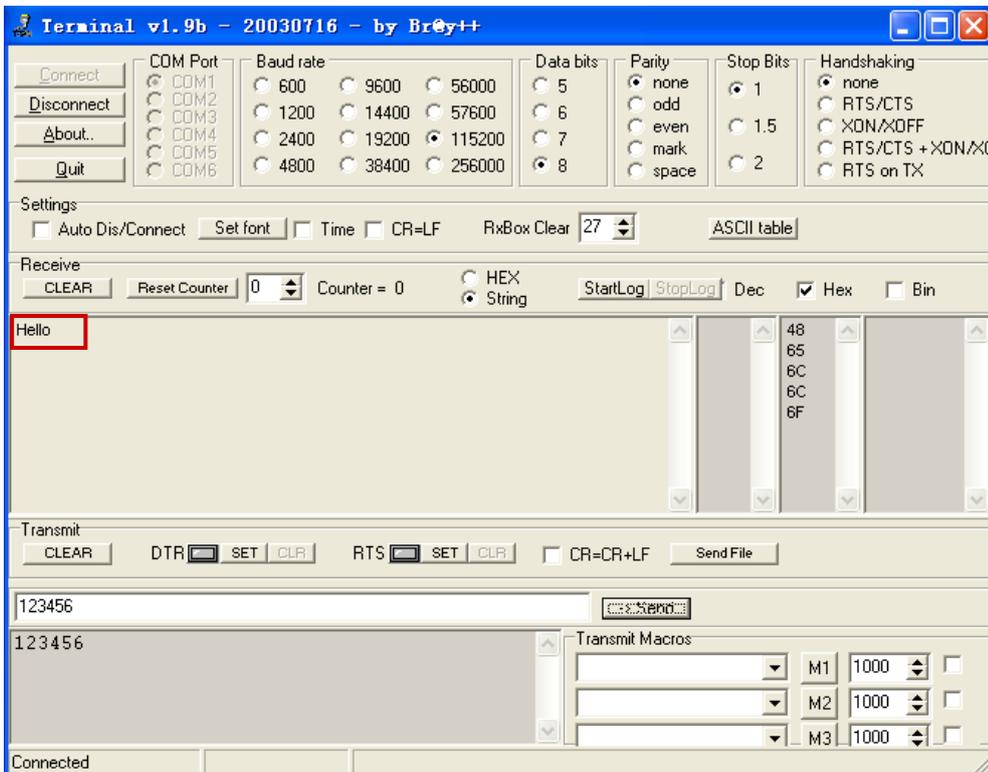
6. Check Hercules, if data "123456" shows up, that means RobustLink succeed to forward data "123456" sent from M1000 Pro V2.



7. Enter characters "Hello" in Hercules --> click "Send".



8. Check Terminal.exe, if data "Hello" shows up, that means RobustLink succeed to forward data "Hello" which is sent from Control Center.



### 4.3. Manage R3000 via RobustLink

#### 4.3.1. Connect to RobustLink

There are two ways for R3000 to connect to RobustLink, one is R3000 connect to Internet through cellular network (GPRS), then connect to RobustLink; the other is to connect to Internet through Ethernet (broadband), then connect to RobustLink. In this document we use the first method.

1. Login RobustLink Web GUI, go to tab “ADMINISTRATION” -> “Device Register”, click “Export” to export register file: device\_register.xls.



2. Open device\_register.xls, enter SN number of R3000 in tab “Device ID” and **R3000** in tab “Device Type”, and then save this file. Section 3.15 -> “Export” will show how to find SN number of R3000.

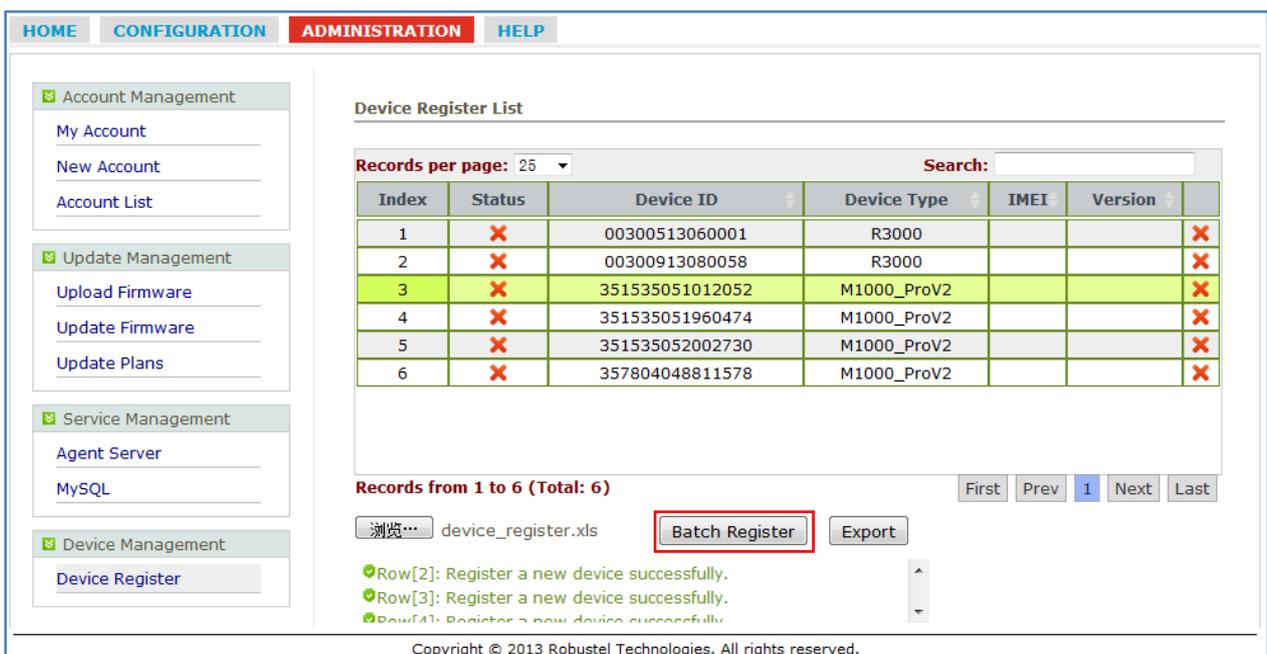
|   | A               | B           | C      | D            |
|---|-----------------|-------------|--------|--------------|
| 1 | Device ID       | Device Type | Region | Phone Number |
| 2 | 351535051960474 | M1000_ProV2 |        |              |
| 3 | 351535051012052 | M1000_ProV2 |        |              |
| 4 | 351535052002730 | M1000_ProV2 |        |              |
| 5 | 357804048811578 | M1000_ProV2 |        |              |
| 6 | 00300513060001  | R3000       |        |              |
| 7 |                 |             |        |              |

**Note:** In tab “Device Type”, make sure **R3000** is entered, any other format like **R 3000** or **r3000** will be unavailable.

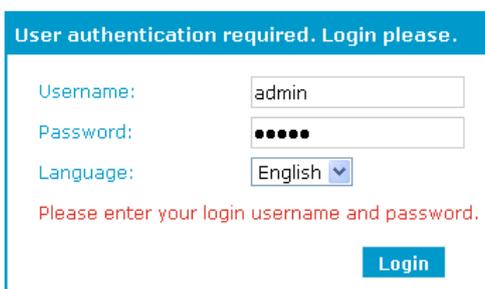
3. Click tab “Browse” and import file device\_register.xls which you have filled in “Device ID” and “Device Type” of R3000.



4. Click “Batch Register”.



5. Regarding of R3000, Install an antenna, insert SIM card into one of the card slot. Power on R3000, login R3000’s Web GUI page.



6. Go to tab “Configuration”--> “Cellular WAN” --> enter relevant correct ISP settings --> click “Apply”.

The screenshot shows the 'Cellular WAN' configuration page in the RobustLink Central Manager. The interface is divided into three tabs: 'Basic', 'Advanced', and 'ISP Profile'. The 'Basic' tab is active, showing the following settings:

- Cellular Settings:**
  - Status: SIM1 (Not inserted), SIM2 (Ready)
  - Network Provider Type: SIM1 (Auto), SIM2 (china-mobile)
  - APN: SIM2 (3gnet)
  - Username: SIM2 ( )
  - Password: SIM2 ( )
  - Dialup No.: SIM2 (\*99\*\*\*1#)
  - PIN code request: SIM1 (Set PIN Code), SIM2 (Set PIN Code)
- Connection Mode:**
  - Connection Mode: Always online
  - Redial Interval (s): 30
  - Max Retries: 3
- Dual SIM Policy:**
  - Main SIM Card: SIM1
  - Switch to backup SIM card when connection fails
  - Switch to backup SIM card when roaming is detected
  - Switch to backup SIM card when data limit is exceeded
  - Switch back Main SIM card after timeout

Buttons for 'Apply' and 'Cancel' are located at the bottom right. The footer indicates 'Copyright © 2013 Robustel Technologies. All rights reserved.'

7. Go to tab “Configuration”--> “RobustLink” --> enter server (RobustLink) address and local port in the item “Server Address” and “Port”. If you want set a login password for RobustLink, go to item “Password”, enter a password which is preseted in the RobustLink. For example, if RobustLink set password “1234”, we need to enter “1234” in here --> click “Apply” --> click “Save” --> click “Reboot”.

The screenshot shows the 'RobustLink' configuration page in the RobustLink Central Manager. The interface is divided into two tabs: 'RobustLink' and 'Advanced'. The 'RobustLink' tab is active, showing the following settings:

- RobustLink Settings:**
  - Enable RobustLink
  - Server Address: 113.113.49.201
  - Port: 31000
  - Password: ( )

Buttons for 'Apply' and 'Cancel' are located at the bottom right. The footer indicates 'Copyright © 2013 Robustel Technologies. All rights reserved.'

**Note:**

- **Server Address:** This address is RobustLink’s IP address, which should be a public IP address or URL. For example, 113.113.49.201, the address of USB dongle we use for test in this document.
- **Port:** This port number is the local port number of Agent Server (default port number is 31000), and then

enter this number in this field.

If Agent Server's port number is changed to another port number basing on the real application, 11021 for example, please enter 11021 in this field. Then go to xampp folder and find out file "RobustLink\_start.bat" -> right click and select "edit" --> change line 7th "RobustLink.exe" to "RobustLink.exe -p 11021" --> save.

- **Password:** Enter the password which set in the RobustLink. Please refer to section **3.3 CONFIGURATION -> Basic Setting -> Device Login Password.**

8. If R3000 login RobustLink successfully, it will show the following diagram.

| Index | Status | Device ID    | Device Type | IMEI            | RSSI | IP Address    | Version | Region | Sync | Details |
|-------|--------|--------------|-------------|-----------------|------|---------------|---------|--------|------|---------|
| 1     | ✓      | 139983585705 | R3000       | 357789045177448 | 24   | 10.200.10.252 | 1.01.00 |        |      |         |

9. If click any place of Index 1, it will show the status information of R3000.

| Index | Status | Device ID    | Device Type | IMEI            | RSSI | IP Address    | Version | Region | Sync | Details |
|-------|--------|--------------|-------------|-----------------|------|---------------|---------|--------|------|---------|
| 1     | ✓      | 139983585705 | R3000       | 357789045177448 | 24   | 10.200.10.252 | 1.01.00 |        |      |         |

|                     |                     |
|---------------------|---------------------|
| Device ID:          | 139983585705        |
| Device Type:        | R3000               |
| IMEI:               | 357789045177448     |
| IMSI:               | 460079148174440     |
| RSSI:               | 24                  |
| Register:           | Registered Roadming |
| Operator:           | 46000               |
| Cell ID:            | 62DC                |
| SMS Center:         |                     |
| ToTal SIM Number:   | 1                   |
| Current SIM Number: | SIM2                |
| IP Address:         | 10.200.10.252       |
| DNS1:               | 221.179.38.7        |
| DNS2:               | 120.196.165.7       |
| Online Time:        | 373                 |
| Transmit State:     | 0                   |
| Send Packets:       | 0                   |
| Recieve Packets:    | 0                   |
| CRC32:              | 3340456709          |
| Startup Time:       | 2013-06-15 17:10:16 |
| Module Type:        | EM770W              |
| Module Version:     | 11.126.10.81.00     |

Records from 1 to 1 (Total: 1)

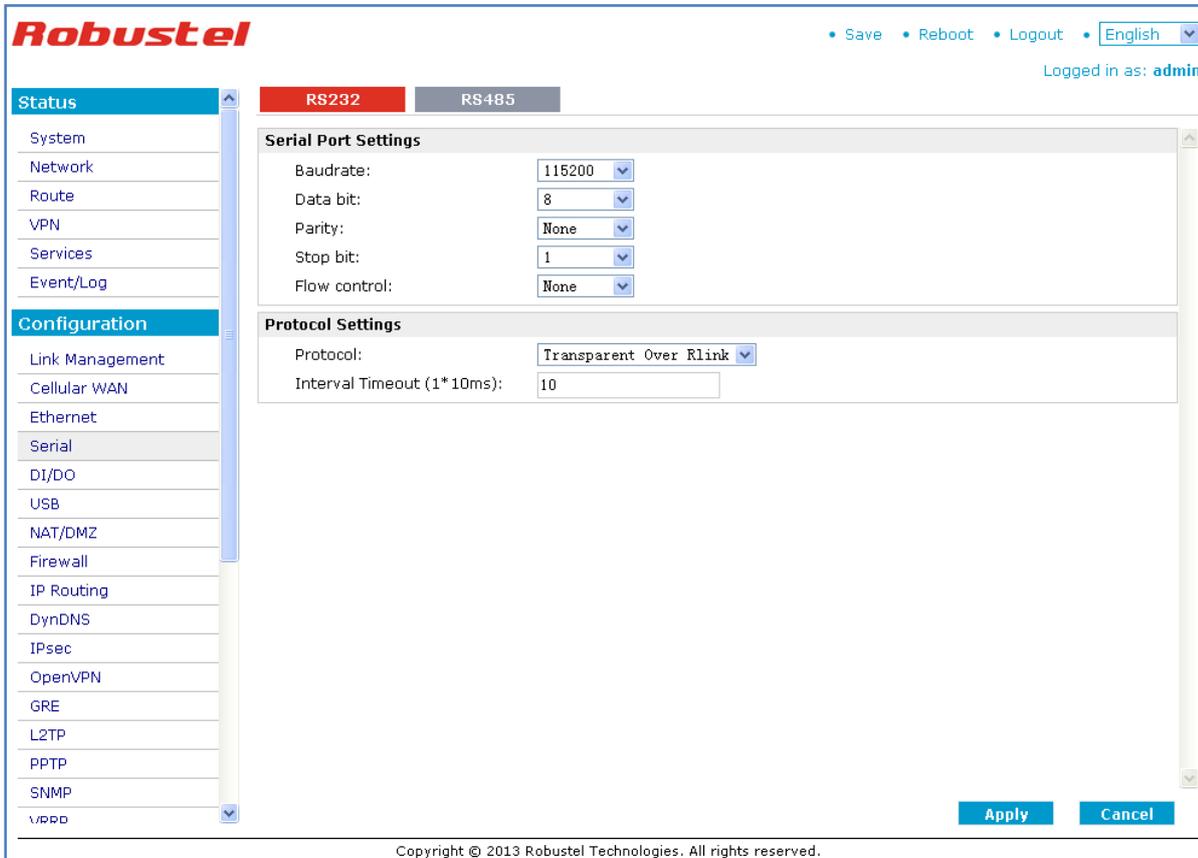
First Prev 1 Next Last

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### 4.3.2. Forward data from R3000 to RobustLink

1. Before forwarding data from R3000 via RobustLink, please check section **4.3.1 Connect to RobustLink**, configure settings such as "Cellular WAN" and "Portal" to confirm R3000 can successfully connect to RobustLink. After that,

go to tab “Configuration” --> “Serial” --> “RS232” --> “Protocol Settings” --> “Protocol”, select “**Transparent Over Rlink**”. Other settings such as “Interval Timeout” and “Serial Port Settings” stay default --> click “Apply” --> click “Save” --> click “Reboot”.

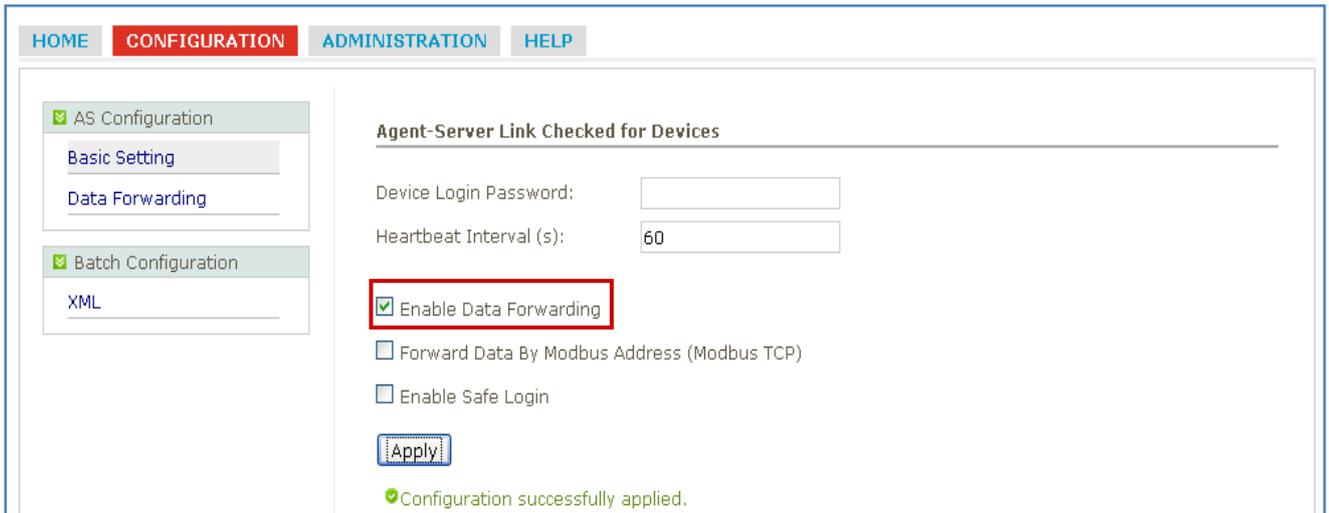


2. Open RobustLink, go to tab “Home”, confirm R3000 (device number is 300513060001) has logged in RobustLink.

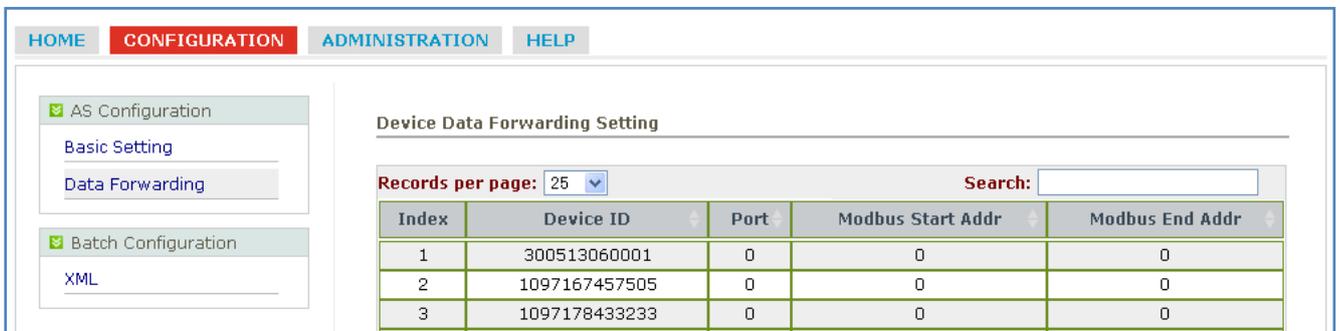
The screenshot shows the 'HOME' tab of the RobustLink interface. It features a navigation bar with 'HOME', 'CONFIGURATION', 'ADMINISTRATION', and 'HELP'. Below the navigation bar, there is a 'Records per page' dropdown set to 25 and a search field. The main content is a table with the following data:

| Index | Status | Device ID     | Device Type | IMEI            | RSSI | IP Address    | Version | Region | Sync | De |
|-------|--------|---------------|-------------|-----------------|------|---------------|---------|--------|------|----|
| 1     | ✓      | 300513060001  | R3000       | 357789045177448 | 23   | 10.143.22.144 | 1.01.00 |        |      |    |
| 2     | ✗      | 1097167457505 | M1000_ProV2 |                 | 0    |               |         |        |      | Co |
| 3     | ✗      | 1097178433233 | M1000_ProV2 |                 | 0    |               |         |        |      | Co |

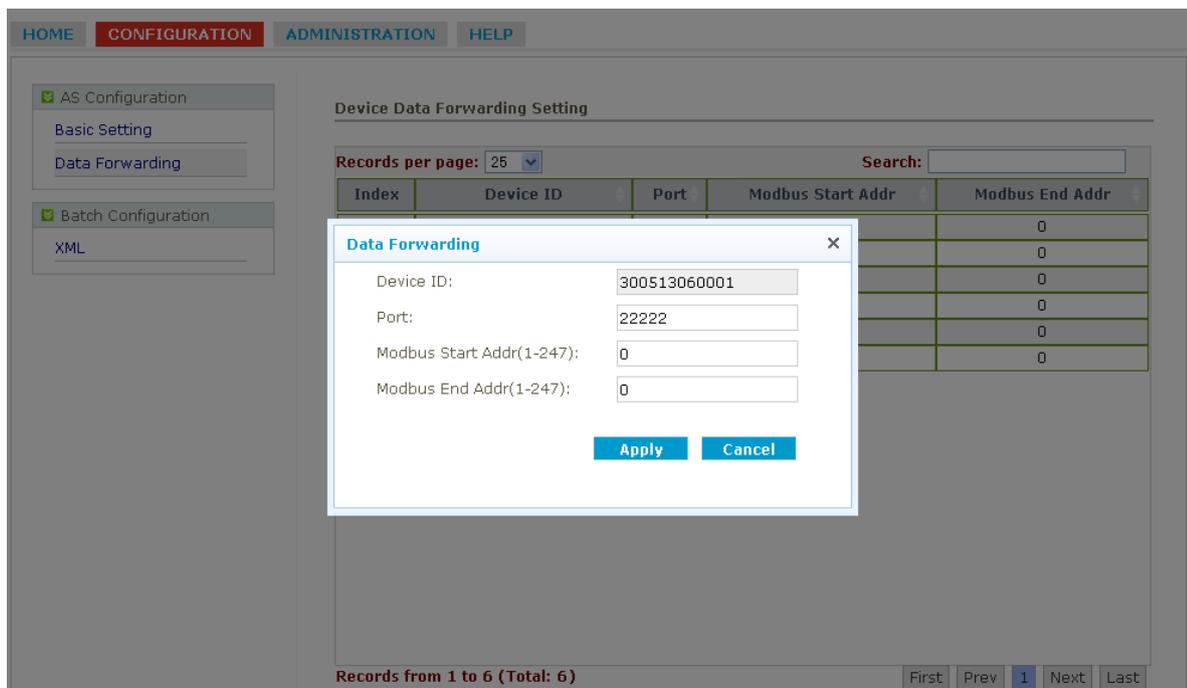
3. Go to tab “CONFIGURATION” --> “Basic Settings” --> click “Enable Data Forwarding” --> click “Apply” to activate these settings.



- Go to tab “CONFIGURATION” --> “Data Forwarding”.

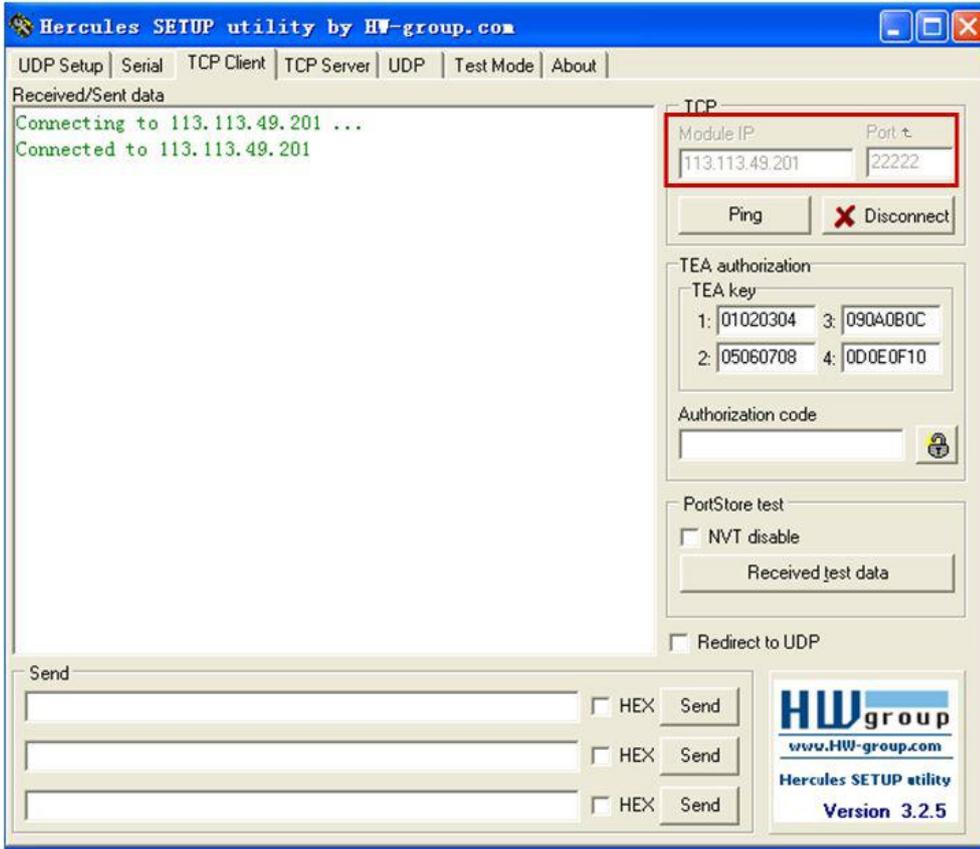


- Click any place of Index 1, show details of Data Forwarding information. Set an idle port number, for example 22222. Then click “Apply”.

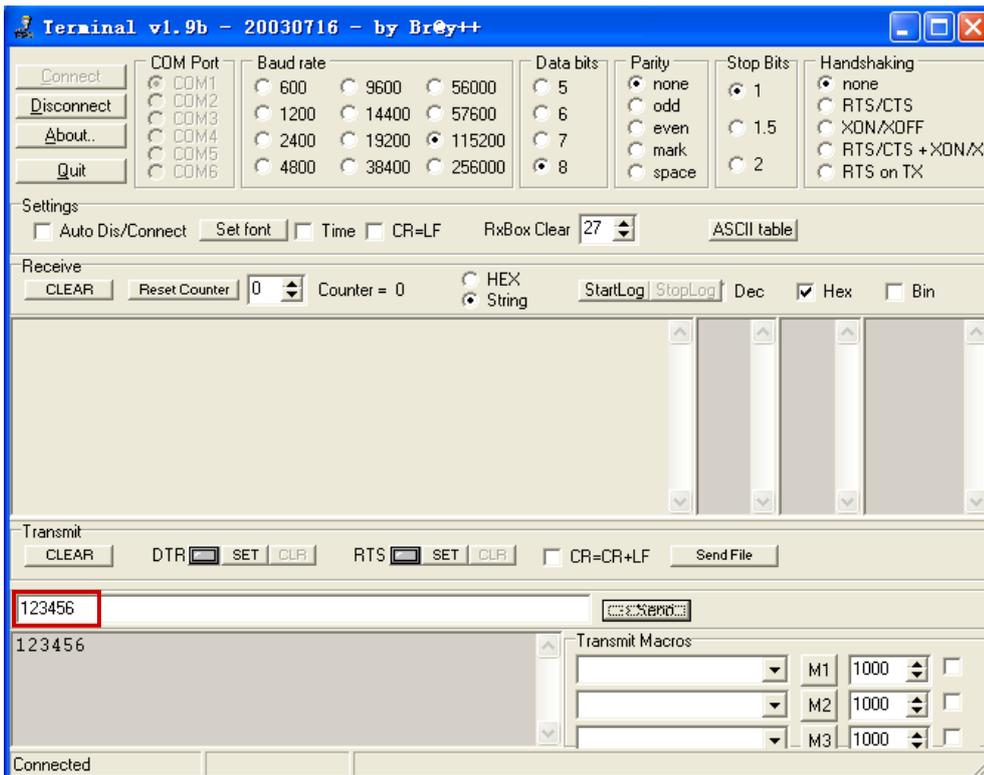


**Note:** Now RobustLink agent has become a TCP server, IP address is 113.113.49.201, local port number is 22222.

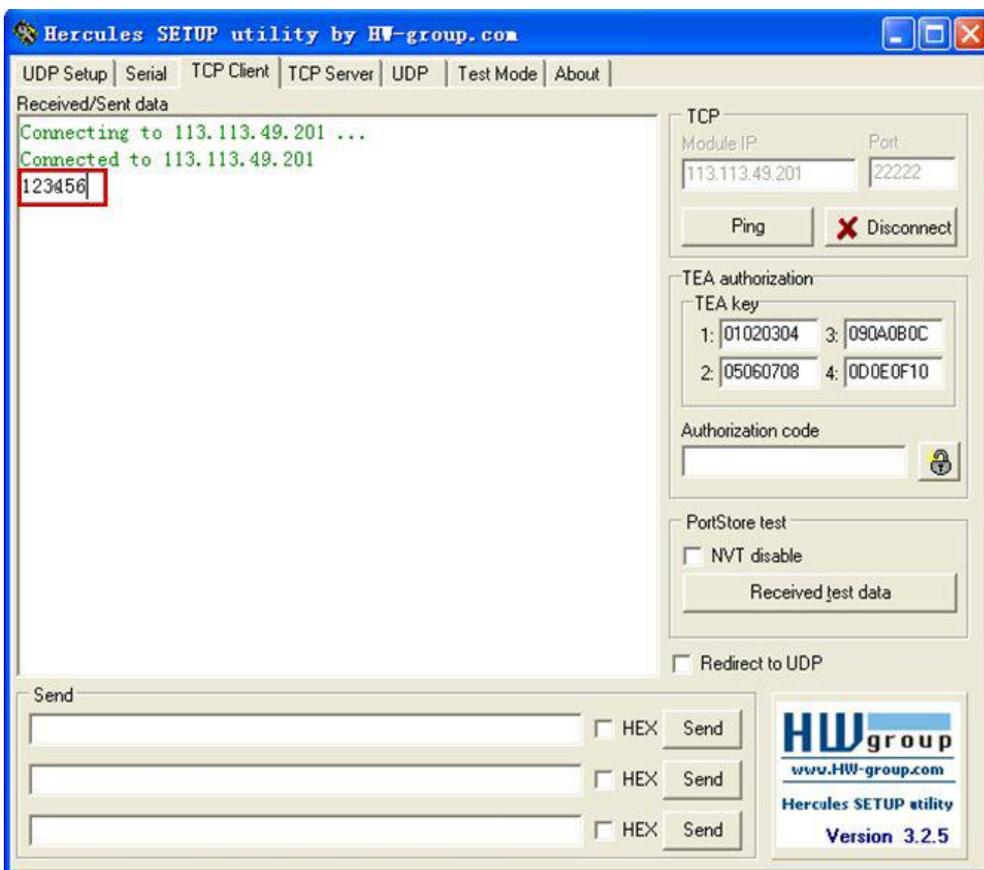
- Run **Hercules** (download via link [http://www.hw-group.com/products/hercules/index\\_en.html](http://www.hw-group.com/products/hercules/index_en.html) ) --> go to tab "TCP Client" --> enter IP address and Port number of above TCP server which has been created in RobustLink --> click "Connect". If succeed to connect to the TCP Server, in this document, it will show up message "Connecting to 113.113.49.201 ...  
Connected to 113.113.49.201".



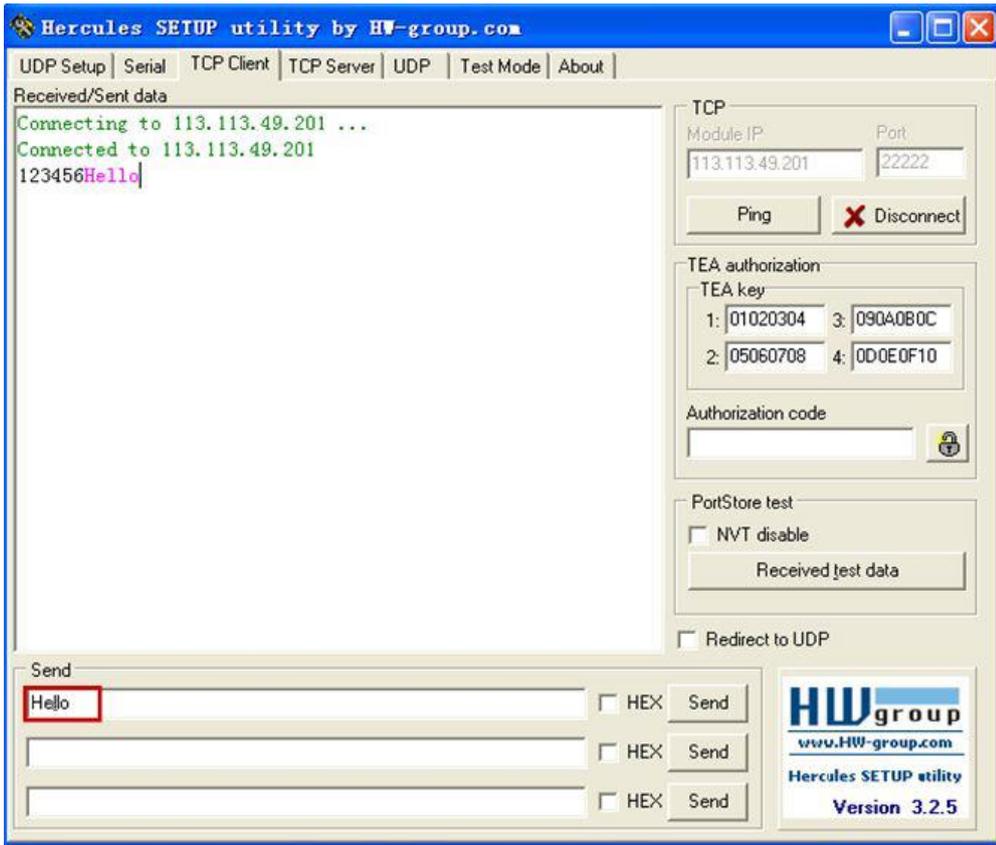
- Run **Terminal exe** (download via link <https://www.box.com/s/67a68jraki9k1r0lijuz>) --> select the same serial port settings of R3000: COM 1, Baud Rate 115200, Data Bits 8, Parity none, Stop Bits 1, Handshaking none --> click "Connect" --> enter characters like "123456" --> click "Send".



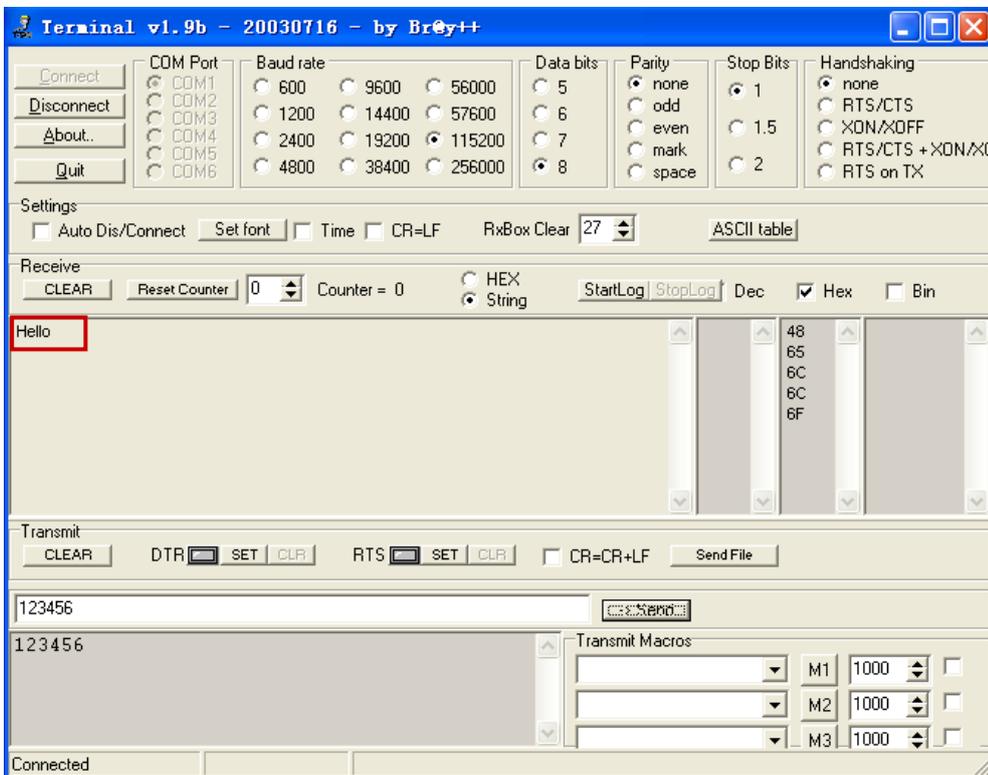
- Check **Hercules**, if data "123456" shows up, that means RobustLink succeed to forward data "123456" sent from R3000.



- Enter characters "Hello" in **Hercules** --> click "Send".



10. Check **Terminal.exe**, if data "Hello" shows up, that means RobustLink succeed to forward data "Hello" which is sent from Control Center.

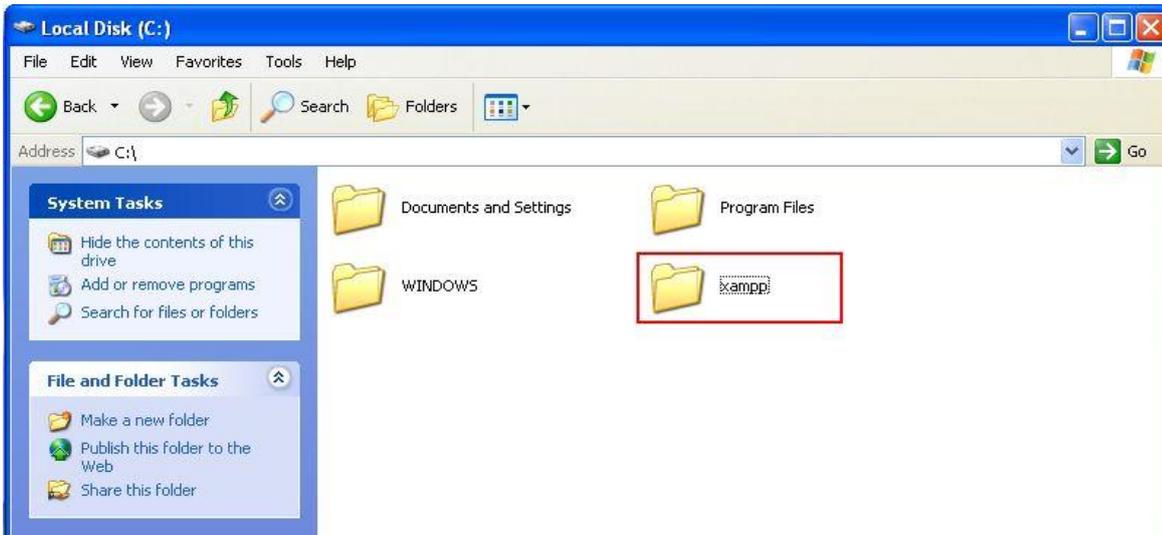


# Chapter 5. Troubleshooting

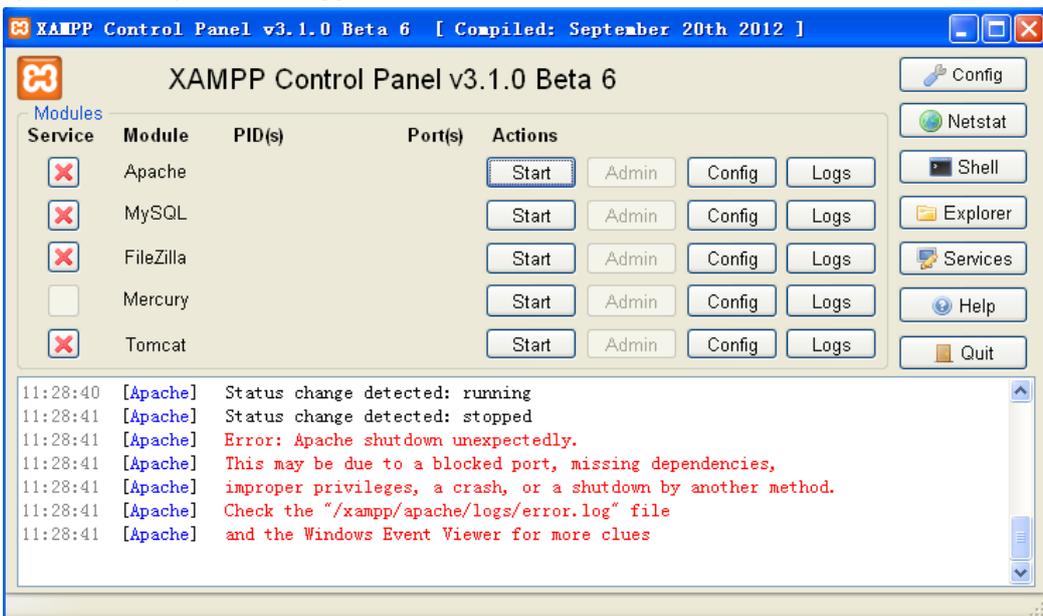
## 5.1. Troubleshooting for installing RobustLink

This section will help user to find out solutions when encounter problems in the process of installing RobustLink. For Windows XP system, pals check as follow the steps below.

1. Check if file xampp.rar has been extracted to computer’s root directory. For example, if you extract xampp.rar to C hard dish, it should show the following diagram.



2. Normally port number of Apache is 80 or 443; port number of MySQL is 3306. If these ports have been used by other services, when you click “Start” to start Apache, error information will show up in red. There are two methods to solve above issue: one is to close those services, and the other is to change the port numbers of Apache and MySQL. We suggest user use the first method.



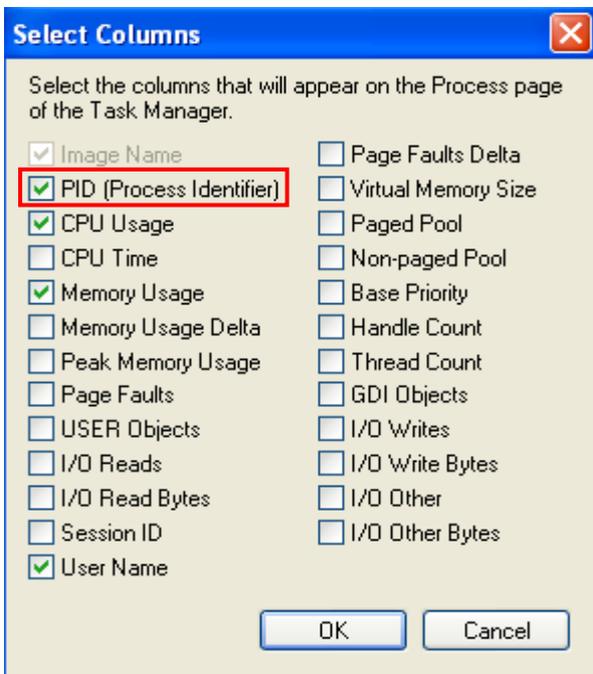
3. Go to these steps to close those services who occupy port number "80", "443", "3306".
  - Click "Start" --> click "Run" --> enter "cmd" and click "OK" --> enter "netstat -ano". In the follow screenshot we can find out PID 3424 has occupied port 80 and 443.

```
C:\Documents and Settings\Administrator>netstat -ano

Active Connections

Proto Local Address Foreign Address State PID
TCP 0.0.0.0:80 0.0.0.0:0 LISTENING 3424
TCP 0.0.0.0:135 0.0.0.0:0 LISTENING 168
TCP 0.0.0.0:443 0.0.0.0:0 LISTENING 3424
TCP 0.0.0.0:3389 0.0.0.0:0 LISTENING 1984
TCP 0.0.0.0:9916 0.0.0.0:0 LISTENING 608
```

- Open "Task Manager" (also you can use shortcut keys: Shift+Ctrl+Esc), click "Process" --> click "View" -->select "Select Columns" --> enable "PID (Process Identifier)" --> click "OK".



- Look for PID 3424. In this document, we find service Skype.exe has occupied port 80 and 443. Select "Skype.exe", Click "End Process" to end service Skype.exe.

|                  |      |               |    |
|------------------|------|---------------|----|
| firefox.exe      | 5052 | Administrator | 00 |
| vmware-unity...  | 3684 | Administrator | 00 |
| conime.exe       | 3496 | Administrator | 00 |
| Skype.exe        | 3424 | Administrator | 00 |
| winword.exe      | 2736 | Administrator | 00 |
| vmware.exe       | 2448 | Administrator | 00 |
| plugin-contai... | 2300 | Administrator | 00 |
| RdfSnap.exe      | 2208 | Administrator | 00 |
| svchost.exe      | 1984 | SYSTEM        | 00 |
| ctfmon.exe       | 1912 | Administrator | 00 |
| lsass.exe        | 1724 | SYSTEM        | 00 |
| services.exe     | 1696 | SYSTEM        | 00 |
| explorer.exe     | 1596 | Administrator | 00 |
| Foxmail.exe      | 1528 | Administrator | 00 |
| vmware-tray.exe  | 1516 | Administrator | 00 |

4. If you do not want to close the service which occupies port 80, 443, or 3306, we can change these port numbers of Apache and MySQL to others. For example, change port 80 to 8080 and change 443 to 4433. Please do

following steps to modify these port numbers.

- If xampp.rar extracted to C hard dish, please try to find file: httpd.conf via route C:\xampp\apache\conf and file: httpd-ssl.conf via route C:\xampp\apache\conf\extra. You can select notepad to open these two files.
- Open httpd.conf, search "Listen 80", then change "80" to "8080" (or other idle port numbers) --> Save;
- Open httpd-ssl.conf, search "Listen 443", then change "443" to "4433" (or other idle port numbers) -->Save;
- After above modification, please add the port number at the end of IP address. For example, enter: http://127.0.0.1:8080 in the address bar

5. Click "Start" to start both "Apache" and "MySQL" again.

